DETAILED CV

XENIA J. MAMAKOU

Laboratorial Teaching Staff School of Business Administration Athens University of Economics and Business

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A. PERSONAL DETAILS

Marital Status: Married, 2 children Address: Athens University of Economics and Business, 76, Patission Str., GR10434, Athens, Greece Phone: +30 210 8203445 Email: xenia@aueb.gr ORCiD: https://orcid.org/0000-0002-7334-5777 Google Scholar: https://scholar.google.com/citations?user=2Vxa2qoAAAJ&hl

B. EDUCATION

2004-2010	Athens University of Economics and Business Department of Business Administration PhD in Information Systems
2002-2003	<i>UMIST</i> Department of Computation MSc in Business Information Technology (Distinction)
1997- 2001	Athens University of Economics and Business Department of Business Administration – Major: Management of Information Systems (Grade: Excellent 8,68) (received the second highest grade of the department))
2000	Universitaire Faculteiten Sint-Ignatius Antwerpen (Erasmus program)

C. ACADEMIC EXPERIENCE

2014-Today	Athens University of Economics and Business
	Laboratorial Teaching Staff, Department of Business Administration

2004 - 2014 Athens University of Economics and Business Special Technical Laboratorial Staff, Department of Business Administration

1. UNDERGRADUATE COURSE TEACHING

Athens University of Economics and Business

- Business Informatics and Databases (2012 2020)
- Applications of Business Informatics (2012–today)
- Design and Development Methodologies of Information Systems (2013 today)

2. POSTGRADUATE COURSE TEACHING

Athens University of Economics and Business MBA Full Time:

- Management Information Systems (2018 2024)
- Business Analytics (2024 today)

Athens University of Economics and Business MBA Full Time:

- Management Information Systems (2018 2024)
- Business Analytics (2024 today)

Athens University of Economics and Business MSc in HRM Part Time

HR Metrics and Outsourcing (2025 - today)

Athens University of Economics and Business MSc in HRM Full Time

HR Metrics and Outsourcing (2025 - today)

3. SCIENTIFIC RESPONSIBILITY OF PROGRAMS AT KEDIVIM/AUEB

Scientific Responsible for the eLearning program:

«Business Application with Excel» (2017 – today)

Scientifically Responsible for hybrid (eLearning, live streaming, in-person) programs:

- «Basic digital skills in using computers and office applications (ECDL Profile)» (2022)
- «Basic digital skills in using computers and office applications (ECDL Profile Basic)» (2023)
- «Advanced digital skills in using computers and office applications (ECDL Profile Advanced)» (2023)

D. TEACHING AWARDS

- 2025 Athens University of Economics and Business Award for outstanding teaching performance for the academic year 2023-2024
- 2023 Athens University of Economics and Business Award for outstanding teaching performance for the academic year 2021-2022

E. SCIENTIFIC WORK

1. DISSERTATIONS

- 2. **Mamakou X. J.,** "Website Evaluation Methodologies", *PhD Thesis, Athens University of Economics and Business, Department of Business Administration*, 2010.
- 1. **Mamakou X. J.**, "Designing Attractive Websites", *MSc Dissertation, University of Manchester Institute of Science and Technology (UMIST)*, 2003.

2. PUBLICATIONS IN PEER-REVIEWED SCIENTIFIC JOURNALS

- Douglas, E. J., Salavou, H. E., & Mamakou, X. J. (2024). A social milieu perspective of parental influence on adolescents' entrepreneurial and employment intentions. Small Business Economics, 1-36. https://doi.org/10.1007/s11187-024-00982-4 (ABS 3, IF : 7.6, CiteScore : 14.1)
- Mamakou, X. J., Cohen, S., Manolopoulos D. (2024). "Post-implementation Evaluation of Enterprise Resource Planning (ERP) Systems: An Internal Auditors' Perspective". Journal of Systems and Information Technology. Vol. 26 No. 3, pp. 363-394. https://doi.org/10.1108/JSIT-11-2023-0264 (ABS 1, CiteScore: 4.4)
- Mamakou, X. J., & Cohen, S. (2023). "Understanding E-Government Services Usage Continuance: The Role of Service Quality and Habit". *Information Systems Management*, 1-20. https://doi.org/10.1080/10580530.2023.2279075 (ABS 2, IF: 6.2, CiteScore: 9.5)
- Mamakou, X. J., Zaharias, P., & Milesi, M. (2023). "Measuring customer satisfaction in electronic commerce: the impact of e-service quality and user experience". *International Journal of Quality & Reliability Management*, 41 (3), 915-943. https://doi.org/10.1108/IJQRM-07-2021-0215 (ABS 2, IF: 2.5, CiteScore: 5)
- Salavou, H., Mamakou, X. J., & Douglas, E. J. (2023). "Entrepreneurial intention in adolescents: The impact of psychological capital". *Journal of Business Research*, 164, 114017. https://doi.org/10.1016/j.jbusres.2023.114017 (ABS 3, IF: 11.3, CiteScore: 20.3)
- Mamakou, X. J. (2023)."Intentions to continue using agile methods: The case of the Greek banking sector". *Journal of Systems and Software*, 111685. https://doi.org/10.1016/j.jss.2023.111685 (ABS 2, IF: 3.7, CiteScore: 9)
- Manolopoulos, D., Söderquist, K. E., & Mamakou, X. J. (2023). Performance Impacts of Innovation Outcomes in Entrepreneurial New Ventures. Entrepreneurship Research Journal, 13(4), 841-879. https://doi.org/10.1515/erj-2020-0342 (ABS 2, IF: 2.6, CiteScore: 2.8)
- Cohen, S., Rossi F.M., Mamakou, X. J., Brusca, I. (2022). "Financial accounting information presented with infographics: does it improve financial reporting understandability?". *Journal of Public Budgeting, Accounting & Financial Management*, 34 (6), 263-295. https://doi.org/10.1108/JPBAFM-11-2021-0163 (ABS 2, IF: 3.1, CiteScore: 5.3)
- Manolopoulos, D., Peitzika, E., Mamakou, X. J., & Myloni, B. (2022). "Psychological and formal employment contracts, workplace attitudes and employees' turnover intentions: Causal and boundary inferences in the hotel industry". *Journal of Hospitality and Tourism Management*, 51, 289-302. https://doi.org/10.1016/j.jhtm.2022.03.011 (ABS 1, IF: 7.6, CiteScore: 10.1)

- Mamakou, X. J. & Roumeliotou K-P. (2022). "Evaluating the Electronic Service Quality of E-Shops Using AHP-TOPSIS: The Case of Greek Coffee-Chains During COVID-19 Lockdown". *Journal of Electronic Commerce in Organizations*, 20(1), 1-17. https://doi.org/10.4018/JECO.292469 (ABS 1, IF: 1. 7, CiteScore: 2.6)
- 4. **Mamakou, X. J.**, Kardaras, D. K., & Papathanassiou, E. A. (2018). "Evaluation of websites' compliance to legal and ethical guidelines: A fuzzy logic–based methodology". *Journal of Information Science*, 44(4), 425-442. https://doi.org/10.1177/0165551517697610 (ABS 2, IF: 1.9, CiteScore: 3.6)
- 3. Cohen, S., **Mamakou, X. J.**, & Karatzimas, S. (2017). "IT-enhanced popular reports: Analyzing citizen preferences". *Government Information Quarterly*, 34(2), 283-295. https://doi.org/10.1016/j.giq.2017.04.003 (ABS 3, IF: 4.1, CiteScore: 8.7)
- Kardaras, D. K., Karakostas, B., & Mamakou, X. J. (2013). "Content presentation personalisation and media adaptation in tourism web sites using Fuzzy Delphi Method and Fuzzy Cognitive Maps". *Expert Systems with Applications*, 40(6), 2331-2342. https://doi.org/10.1016/j.eswa.2012.10.031 (ABS 3, 5-year IF: 3.526, CiteScore: 5.9)
- 1. Papathanassiou, E. A., **Mamakou, X. J.**, & Kardaras, D. K. (2006). "Legal and ethical website guidelines". *WSEAS Transactions on Computers*, 5(7), 1502-1509.

3. BOOKS

1. Papathanasiou E.A. & **Mamakou X. J..**, «EXCEL: Data Analysis & Business Applications», AUEB Publications, Athens 2022, ISBN: 978-618-83313-8-9.

4. PUBLICATIONS IN PEER-REFERRED CONFERENCE PROCEEDINGS

 Georgiou A., Salavou H., Kyriakopoulos P., Mamakou X. J., Sofikitis E., Protonotariou E. (2025). "Total institutions contributing to social value creation? A case study of Greek elderly care units", 41st EGOS Colloquium 2025, July 3–5, 2025, Athens, Greece.

Chousmekeridou R., Galanaki E. and **Mamakou X.J.**, "From Data to Competitive Success through People. The AMO Framework", LMDE 2025 Conference, June 13-

- 17. 14, 2025, Athens, Greece.
- 16. Kouroupaki I. and **Mamakou X. J.** "Exploring the Impact of Agile Capabilities on Digital Transformation Success", LMDE 2025 Conference, June 13-14, 2025, Athens, Greece.
- 15. Spiliotis G. and **Mamakou X.J.** "Adopting AI in Everyday Life: Understanding User Intentions and Behaviors Through an Enhanced Theoretical Model", LMDE 2025 Conference, June 13-24, 2025, Athens, Greece.

- Mamakou X. J., Salavou H., Georgiou A., Kyriakopoulos P., Sofikitis E. and Protonotariou E. "IT Capabilities, Digital Transformation, Resilience and Performance in Elderly Care Units: A Configurational Approach", LMDE 2025 Conference, June 13-24, 2025, Athens, Greece.
- Georgiou A., Kyriakopoulos P., Mamakou X. J., Protonotariou E., Salavou H. and Sofikitis E. (2025), Tangible and Intangible Resources, Organizational Resilience and Social and Economic Performance: Some New Evidence from Elderly Care Units, The European Academy of Management Conference, EURAM 2025, 22-25 June 2025.
- Mamakou, X. J. and Nakos A. (2024). "Navigating the Digital Future: Impact and Opportunities of Digital Transformation and the Metaverse for Greek Businesses", CENTERIS - International Conference on ENTERprise Information Systems, Funchal, Madeira, Portugal, 13 - 15 November 2024, Procedia Computer Science, 256, 1399-1406.
- Mamakou, X. J. and Meridou D. (2024). "The Agile Odyssey: Charting the Path to Success for Technology Projects", Proj MAN - International Conference on Project MANagement, Funchal, Madeira, Portugal, 13 - 15 November 2024, Procedia Computer Science, 256, 12-19.
- Kyriakopoulos P., Georgiou A., Salavou H., Petropoulou E., Sofikitis E. and Mamakou X. J. (2024). "Sustainability, Resilience, and Impact in the Social Context of Nursing Homes in GREECE", 17th Annual EUROMED Academy of Business (EMAB) Conference, September 11th-13th, 2024, Department of Economics and Management of the University of Pisa, Pisa, Italy.
- Salavou H., Georgiou A., Kyriakopoulos P., Petropoulou E., Sofikitis E. and Mamakou X. J. (2024). "Navigating the nexus of sustainability, resilience, and social impact: Evidence from Greek nursing homes", British Academy of Management, 2-6 September 2024, Nottingham Business School, Nottingham Trent University, UK.
- Mamakou, X. J. & Manaras M-A. (2024). "From data to success: The interplay between business analytics, individual net benefits, and firm performance", ISCSI -International Conference on Industry Sciences and Computer Science Innovation 2023, Lisbon, 4-6 October 2023, Procedia Computer Science, 237, 568-575 (CiteScore: 4.5).
- Salavou, H. & Mamakou, X. J. (2022). "Adolescent pathways to entrepreneurship career choice. A configurational approach in the quest of entrepreneurial intentions.", The European Academy of Management Conference, EURAM 2022, 15-17 June 2022.
- Manolopoulos, D., Mamakou, X. J., Papadopoulos, A., Chebbi, H. (2021).
 "Assessing the Prevalence of Strategic Resources and Internal Capabilities on Firm Decision to Internationalize", The European Academy of Management Conference, EURAM 2021, 16-18 June 2021.

- 5. **Mamakou, X. J.** & Roumeliotou K-P. (2021). "E-Shops evaluation during COVID-19 lockdown using E-S-QUAL and AHP-TOPSIS", Proceedings of the 14th IADIS International Conference Information Systems 2021. pp. 3-10.
- Kardaras, D. K., Mamakou, X. J., Karakostas, B., & Gkourakoukis, G. (2013). "An approach to hotel services dynamic pricing based on the Delphi method and fuzzy cognitive maps". In Artificial Intelligence Applications and Innovations: 9th IFIP WG 12.5 International Conference, AIAI 2013, Paphos, Cyprus, September 30–October 2, 2013, Proceedings 9 (pp. 557-566). Springer Berlin Heidelberg.
- Kardaras, D. K., Mamakou, X. J., & Karakostas, B. (2013). "Fuzzy equivalence relation based clustering and its use to restructuring websites' hyperlinks and web pages". In Artificial Intelligence Applications and Innovations: 9th IFIP WG 12.5 International Conference, AIAI 2013, Paphos, Cyprus, September 30–October 2, 2013, Proceedings 9 (pp. 52-60). Springer Berlin Heidelberg.
- Kardaras D. K., Mamakou X. J. & Karakostas B. (2011). "Adaptive web site design based on fuzzy user profiles, usability rules and design patterns", 1st European Workshop on HCI Design and Evaluation, Limassol, Cyprus, 8th April 2011, pp. 31-36.
- 1. Papathanassiou E. A, **Mamakou X. J.** & Kardaras D. K. (2006). "Privacy Online: Research and Recommendations", *Proceedings of the 5th WSEAS International Conference on Telecommunications and Informatics*, Istanbul, Turkey, 27-29 May 2006, pp. 309-314.

5. PUBLICATIONS IN REFEREED BOOKS-SELECTIONS OF RESEARCH PAPERS

1. Papathanassiou E. A. and **Mamakou X. J.** (2008). "Privacy Issues in Public Websites", *Handbook of Research on Public Information Technology*, Information Science Reference, ISBN: 978-1-59904-857-4, January 2008, pp. 256-264.

6. RESEARCH PAPERS PRESENTED IN CONFERENCES WITH REVIEWERS

- Protonotariou E., Salavou H., Mamakou X.J., Georgiou A., Kyriakopoulos P. and Sofikitis E. (2025). "Post-crisis organizational resilience and performance of elderly care units in Greece", 21st FSDET (21st Students' Conference of Management Science and Technology), May 6, 2025, Athens, Greece.
- 9. Douglas E., Salavou H. and **Mamakou X. J.** (2025). "Adolescents' Intentions for Social and Environmental Entrepreneurship or Employment", Australian Centre for Entrepreneurship Research Exchange Conference, February 10-14, 2025, Australia.
- 8. Thanos I., **Mamakou X.J.**, Kapoutsis I. and Lampaki A. (2024). "Green Business Practices in Greece: Regional Disparities, Drivers, and Barriers", 8th International Conference in Advanced Research in Management, Business and Finance, 28-30 November 2024, Vienna, Austria.

- Petropoulou E., Salavou H., Sofikitis M., Mamakou X. J., Georgiou A. and Kyriakopoulos P. (2024). "Evaluating Performance and Socio-Environmental Impact in Greek Nursing Homes Amidst Crisis: A Strategic Management Approach", 20th FSDET (20th Students' Conference of Management Science and Technology), April 16, 2024, Athens, Greece.
- 6. Douglas E., Salavou H. and **Mamakou X. J.** (2024). "Hubris, Positivity, Gender, and Mission as drivers of Entrepreneurial Self-efficacy", Australian Centre for Entrepreneurship Research Exchange Conference, February 5-9, 2024 2024, Australia.
- 5. Salavou H., Douglas, E. and **Mamakou X. J.** (2024). "Intergenerational Transmission of Entrepreneurial Intentions", Australian Centre for Entrepreneurship Research Exchange Conference, February 5-9, 2024, Australia.
- 4. **Mamakou X. J.** and Cohen S. (2023). "Dimensions Affecting E-Government Services Usage Continuance: Insights from the Use of E-Government Services During COVID-19", LMDE 2023 Conference, June 19-20, 2023, Athens, Greece.
- 3. Cohen, S., Karatzimas, S. and **Mamakou, X. J.** (2021). "AIMER in Public Sector: Incorporating software to the teaching of public sector accounting and budgeting courses", CIGAR Virtual Biennial Conference 2021, June 24-25, 2021.
- 2. Cohen, S., **Mamakou X. J.**, Brusca I. and Manes Rossi F. (2021). "Accounting information presented with infographics: Does it work for informing citizens? Cross country evidence", EGPA Permanent Study Group XII Workshop, Greece, January 20-21, 2021.
- 1. Cohen, S., **Mamakou X. J.** and Karatzimas S. (2016). "IT enhanced popular reports: Is it the missing link in triggering citizens' interest?" EGPA Annual Conference, Utrecht, The Netherlands, August 24-26, 2016.

7. PUBLICATIONS IN GREEK PRESS

- Κοέν Σ., Μαμάκου Ξ., Καρατζήμας Σ. "Η χρήση της τεχνολογίας για την προσέλκυση του ενδιαφέροντος των πολιτών στα οικονομικά δεδομένα των Δήμων", Οικονομικός Ταχυδρόμος, Σεπτέμβριος 2021.
- Καρδαράς Δ. Κ., Μαμάκου Ξ., Στρατάρα Α. "Τα online social media στην «υπηρεσία» των ξενοδοχείων", Χρήμα και Τουρισμός, Ιανουάριος 2013, σελ. 45-46.

F. TEACHING EXPERIENCE – PROFESSIONAL SEMINARS

2024 - today KEDIVIM/AUEB

Al Data Factory: A comprehensive Machine Learning & Data Analysis Bootcamp

• Business Intelligence and Data Visualization

2024 – today KEDIVIM/AUEB
Digital Transformation: from theory to business practices

New technologies, data utilization and decision-making

2023 KEDIVIM/AUEB

Special Recovery Fund Coordination Service Business Analytics using Excel & Power BI

2021 KEDIVIM/AUEB

Pilot distance learning program for employees in the tourism sector

- Business Applications in Specialized Software
- 2018 today *KEDIVIM/AUEB* Business Administration and Entrepreneurship Training Program for Pharmacists Sponsored by APIVITA
 - e-Business
 - e-Commerce and the Internet

G. CITATIONS

- ➢ 479 citations, according to Google Scholar (at 6/5/2025)
- ➢ H-index: 8
- ➢ I10-index: 7

H. REVIEWER IN SCIENTIFIC JOURNALS AND CONFERENCES – MEMBER OF COMMITTEES & ASSOCIATIONS – PROPOSAL EVALUATOR

1. REVIEWER IN SCIENTIFIC JOURNALS

- Behaviour & Information Technology
- British Journal of Applied Science & Technology
- Cogent Business & Management
- Cogent Social Sciences
- Expert Systems with Applications
- Information Systems Management
- Information Technology & People
- International Journal of Decision Support Systems
- > International Journal of Education Economics and Development
- International Journal of Electronic Marketing and Retailing
- International Journal of Information Technology & Decision Making
- International Journal of Services Technology and Management
- Journal of Decision Systems
- Journal of Education and Teaching Methodology
- Journal of Information Science
- > Journal of Infrastructure, Policy and Development
- Journal of Systems and Information Technology
- > Mathematical Problems in Engineering
- PLOS One
- Small Business Economics Journal

2. MEMBER OF CONFERENCE PROGRAM COMMITTEES

- LEADING AND MANAGING IN THE DIGITAL ERA: Shaping the future with AI and Data Analytics (LMDE 2025), June 13-17, 2025, Athens & Syros, Greece.
- > IADIS International Conference: Information Systems (2019 Σήμερα)
 - Session chair at the 14th IADIS International Conference on Information Systems 2021, 3–5 March, 2021
- International Conference on eDemocracy & eGovernment (2019 Σήμερα)

3. MEMBER OF CONFERENCE ORGANIZING COMMITTEES

- LEADING AND MANAGING IN THE DIGITAL ERA: Shaping the future with AI and Data Analytics (LMDE 2025), June 13-17, 2025, Athens & Syros, Greece.
- International Conference on Artificial Intelligence and Machine Learning, May 12-14, 2025, Copenhagen, Denmark.
- LEADING AND MANAGING IN THE DIGITAL ERA: Shaping the future of work and business education (LMDE 2023), June 19-20, 2023, Athens, Greece.

4. EVALUATION OF RESEARCH PROPOSALS

 COST (European Cooperation in Science and Technology)
 Independent External Expert in the remote evaluation of proposals for the Open Call OC-2022-1 (2022 - 2023)

5. MEMBER OF ASSOCIATIONS – COMMUNITIES

- Member of the Association for Information Systems (AIS)
- Member of the Bodossaki Foundation Scholars Community

I. SUPERVISION OF GRADUATE DISSERTATIONS

2016-2024 Supervision of over forty (40) postgraduate theses on topics such as ecommerce, digital transformation, business analytics, project management, etc.

J. RESEARCH PROJECTS (selection)

Project Title: The Interplay Between Sustainability, Resilience, and Social Impact: The Case of Elderly Care Units in Greece-ReAct / 11365601
Role: Principal Researcher
Objecive: Quantitative and qualitative research, as well as dissemination of results, within the framework of the EL.IDEK. project, ReACT
Contract duration: 19/10/2023- 30/09/2025
Funding Body: EL.IDEK.
Project Title: Preparation of a Business Plan for the development and operation of the Digital Transformation Center (OΠΣ 5184986)
Póλoc: Strategic Planning Officer in the context of project implementation
Contract duration: 13/09/2022 - 31/05/2023
Funding Body: New Metropolitan Attica S.A. – Development Organization of the Attica Region

Project Title: PROVISION OF CONSULTANCY SERVICES ON COSTING ISSUES **Objecive:** Data collection for the telecommunications market in Europe, within the framework of the project & Support for the collection of data for telecommunications services in Europe, within the framework of the project **Funding Body:** RC/AUEB

Project Title: SUPPORT IN THE FRAMEWORK OF RESEARCH ON THE TOPIC: "MANAGEMENT ACCOUNTING"

Objecive: Development of a database of financial data for Municipalities, within the framework of the project.

Contract duration: 26/11/2015 - 15/12/2015 Funding Body: RC/AUEB

Project Title: ORIGINAL SCIENTIFIC PUBLICATIONS OF PROFESSORS-LECTOR OF THE ATHENS UNIVERSITY OF ECONOMICS - SCIENTIFIC RESPONSIBLE: EM. DEDOULIS

Objecive: Preparation of Excel tables and analysis of statistical data, within the framework of the project.

Contract duration: 01/11/2015 - 30/11/2015 Funding Body: RC/AUEB

Project Title: SUPPORT IN THE FRAMEWORK OF RESEARCH ON THE TOPIC:
"ISSUES OF ADVANCED FINANCIAL ACCOUNTING AND ANALYSIS"
Objecive: Preparation of Excel sheets to support research and writing activities, within the framework of the project.
Contract duration: 15/10/2015 - 13/11/2015
Funding Body RC/AUEB

K. ADMINISTRATIVE WORK – COMMITTEE MEMBER

- Title: Distance Learning Support Group Athens University of Economics and Business Role: Team Member Duration: 02/2024 – 03/2024
- Title: Remote Exams Support Coordinating Team Athens University of Economics and Business Role: Team Member Duration: 02/2024
- Title: Teaching and Learning Support Committee Athens University of Economics and Business Role: Member of the Committee Duration: 2023 – today
- Title: Faculty Association of the Athens University of Economics and Business Athens University of Economics and Business Role: Treasurer of the Association Duration: 2021 – today
- Title: Gender Equality and Anti-Discrimination Committee Athens University of Economics and Business Role: Member of the Committee Duration: 2021 – today
- Title: Distance learning support Athens University of Economics and Business Role: Member of the support team Duration: 2020-2021
- Title: Remote courses exam support Athens University of Economics and Business Role: Member of the support team Duration: 2020-2021
- Title: Support of the Department's Secretariat during the procedures for the election of faculty members in the Department
 Department of Business Administration, Athens University of Economics and Business
 Role: Creation of a web space for each candidate with the material to be evaluated and protection of the space with access codes
 Duration: 2014-2018

- Title: Committee of the Department's Newsletter Department of Business Administration, Athens University of Economics and Business Role: Member of the Committee Duration: 2012 – today
- Title: Department's Promotion Committee Department of Business Administration, Athens University of Economics and Business Role: Member of the Committee Duration: 2013 – 2015

L. OTHER PROFESSIONAL EXPERIENCE

2000-today Website Creation

Design and support of a large number of Websites (diaviou.aueb.gr, syldep.aueb.gr, isotita.aueb.gr, athensmba.aueb.gr, odevontas.aueb.gr, executivemba.aueb.gr, bilab.aueb.gr, lbs.aueb.gr, mba.aueb.gr, confucius.aueb.gr, dose.aueb.gr, cigar-network.net, psaar.net ĸ.α.)

- 2001-2002 Athens University of Economics and Business Technical Manager at the Business Informatics Laboratory
- 2001-2002 Athens University of Economics and Business Researcher at the Distance Learning Center (Design & Development of Distance Learning Applications)

M. FOREIGN LANGUAGES

- 1. English: Cambridge Proficiency in English (C2)
- 2. *French:* Sorbonne 1 (C1)

N. SCHOLARSHIPS

- 2002 Bodossaki Foundation Scholarship One year scholarship for living in England during the Master courses
- 1998 State Scholarship's Foundation Scholarship for the performance of the 1st year's studies in the Athens University of Economics and Business (received the 5th highest grade in the department)
- 1997 Union of Greek-Sudanese Award for the entrance in the Athens University of Economics and Business
- 1997 *Ideal Standard S.A.* Award for the entrance in the Athens University of Economics and Business

O. ADDITIONAL KNOWLEDGE - SKILLS

Extensive experience in using the following programs/systems/programming languages:

Microsoft Office (Word, Excel, PowerPoint, Access), Power BI, Microsoft Project Professional, SPSS, Amos, SmartPLS, fsQCA, Joomla CMS, MySQL, HTML, CSS, PHP