

## **PERSONAL DATA PROCESSING**

The Athens University of Economics and Business (AUEB) in its effort to continuously improve and redesign its services, provides the opportunity to express your complaints, observations, and comments regarding the quality of its services to its students.

### **Data Controller**

In this context, it carries out personal data processing operations that make the Athens University of Economics and Business the Data Controller, in accordance with the provisions of the General Regulation on Personal Data - GDPR (EU) 2016/679 and Law 4624/2019 as amended and in force.

### **Purpose of Data Processing**

Your data is necessary for us to consider your complaint/observation/comment and if necessary to contact you. The purpose of processing your data is to review the submitted data and improve the services provided. Personal data is also used to produce statistics after it has been anonymized so that it no longer constitutes personal data.

### **Data Types**

Specifically, the personal data processed by AUEB for the aforementioned purposes, are the following: Name, telephone or e-mail address and any data/information you submit.

### **Legal basis of processing**

To ensure the legality of the processing, your consent is required (Article 6 par. 1 a. of the GDPR) and without it your data will not be able to be submitted, to avoid any illegal processing.

### **Withdrawal of consent**

The declaration of consent to data processing can be revoked at any time, in writing by sending a relevant email. The withdrawal of consent does not affect the lawfulness of processing based on consent before withdrawal.

### **Duration of Processing**

Personal data is kept for 3 years and then destroyed.

### **Recipients of your data**

The personal data processed in this context is not transmitted. Recipients of statistical (anonymized) data can be the competent Services of the Ministry of Education and Religious Affairs, the National Statistical Service, AUEB's Quality Assurance Unit, the Hellenic Authority for Higher Education (HAHE) etc. for which the Controller is required to issue statistics.

Public Authorities that may receive personal data in the context of a specific investigation are not considered recipients as defined in article 4 par. 9 of EU 2016/679.

### **Your rights**

It is pointed out that you have the right to access the personal data you have registered. You can exercise this right by requesting a copy of the information with respect to your person.

You have the right to rectify inaccurate or untrue personal data concerning you.

You have the right to restrict the processing of your personal data when the accuracy of the data is disputed or unlawful or the University no longer needs the personal data for processing purposes.

You have the right to object, and you can object at any time for reasons related to your situation, to the processing of personal data.

**Supervising Authority**

In Greece, the Supervisory Authority which you can contact to submit questions or complaints regarding issues of personal data processing that fall within its competences provided for by the provisions of the GDPR, is the Hellenic Data Protection Authority ([www.dpa.gr](http://www.dpa.gr)).

**Data Controller**

Athens University of Economics & Business  
76 Patision Street, 10434 Athens  
Officer Responsible for each case is the  
Secretariat of the Undergraduate, Postgraduate  
& Doctoral Study Programs respectively.

**Data Protection Officer**

Ms Maria Antonopoulou  
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