

Detailed CV - June 2019
Adam Vrechopoulos, MBA, PhD
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1. EDUCATION

Doctor of Philosophy (Ph.D.) - 2001

Brunel University, United Kingdom, Department of Information Systems and Computing (DISC)

Title of Dissertation: *Virtual Store Atmosphere in Internet Retailing: Measuring Virtual Retail Store Layout Effects on Consumer Buying Behaviour.*

Master in Business Administration (M.B.A.) - 1995

Major: Marketing - Field Study Project: Business Plan for an Educational Institution, Athens Laboratory of Business Administration (ALBA), Athens, Greece.

Bachelor of Science (B.Sc.) in Informatics - 1994

Athens University of Economics and Business (AUEB), Department of Applied Informatics.

2. RESEARCH, TEACHING & PROFESSIONAL WORKING EXPERIENCE

Nov. 2013 – today: Associate Professor - Athens University of Economics and Business, School of Business, Department of Management Science and Technology.

Sep. 2008 – Nov. 2013: Assistant Professor - Athens University of Economics and Business, Department of Management Science and Technology.

Sep 2008 – today: Associate Teaching Staff Member – Hellenic Open University, School of Social Sciences, "Business Administration" Program, Course: Marketing II (2008-2017) and Marketing I (2017-2019).

Jul. 2003 – Aug. 2008: Lecturer – Athens University of Economics and Business, Department of Management Science and Technology.

Mar. 2002 – Jan. 2004: Adjunct Lecturer - Athens University of Economics and Business, Department of Management Science and Technology.

Dec. 2003 –today: Scientific Coordinator of the “ELTRUN-IMES” (Interactive Marketing and Electronic Services) Research Group of the “ELTRUN – E-Business Center”, Athens University of Economics and Business, School of Business, Department of Management Science and Technology, Greece.

Sep. 2002 – Aug. 2004: Research Collaboration with Prof. R. O’Keefe, University of Surrey, School of Management, United Kingdom.

Jan. 2002 – Jan. 2004: Senior Researcher at the Research Center of the Athens University of Economics and Business.

Oct. 1999 – Aug. 2002: Researcher at the “Electronic Business Interaction” (EBI), Research Group, Department of Information Systems and Computing (DISC), Brunel University, United Kingdom.

Oct. 2000 – Sep. 2001: Technological Educational Institute of Athens (“TEI”), School of Management and Economy, Department of Business Administration, Visiting Professor, Athens, Greece.

Sep. 1998 – Sep. 1999: Researcher at the Research Center of the Athens University of Economics and Business.

Dec. 1997 – Aug. 1998: Researcher, CYBERCE Business Consultants, Athens, Greece.

Sep. 98 – Jun. 99: Institute of Vocational Training (“IEK”), Visiting Professor, Athens, Greece.

1994 – 1997: Marketing/Sales Executive at: L’Oreal, Boutari Group, Soft Cares – Athens, Greece.

Nov. 1995 – May 1997: Greek Army – Speciality: “Specialist Scientist” and “Select Athlete” – Military Grade: Lance Corporal (“Υποδεκανέας” in greek).

1989 – 1995: Public Relations & Organization of Events Services in the Entertainment Industry (part-time, various time periods).

3. TEACHING

3.1. University Teaching Experience

Undergraduate

Introduction to Marketing - Athens University of Economics and Business, School of Business, Department of Management Science and Technology, Academic Years 2013-2014 to 2018-2019.

Digital Marketing - Athens University of Economics and Business, School of Business, Department of Management Science and Technology, Academic Years 2005-2006 to 2018-2019.

Electronic Business - Athens University of Economics and Business, School of Business, Department of Accounting and Finance, Academic Years 2001-2002 to 2018-2019.

Management of Sales - Athens University of Economics and Business, Department of Management Science and Technology, Academic Years 2004-2005 to 2012-2013.

Special Topics in Digital Marketing - Athens University of Economics and Business, School of Business, Department of Management Science and Technology, Academic Year 2014-2015.

Internship and Field Study Thesis - Athens University of Economics and Business, Department of Management Science and Technology, (Winter Semester) – Project Manager (with P. Dimitratos) & Students' Supervision, Academic Years, 2006-2007, 2007-2008 and 2008-2009.

Data Management for Marketing and Sales - Athens University of Economics and Business, Department of Management Science and Technology, Academic Years 2003-2004 and 2004-2005 (with D. Chatziantoniou).

Advanced Selling Techniques and Technologies - Athens University of Economics and Business, Department of Management Science and Technology, Academic Year 2003-2004 (with K. Pramataris) and 2004-2005 (Independent Assignments' Supervision).

Management of Information Systems - Athens University of Economics and Business, Department of Business Administration, Academic Years 2002-2003 and 2003-2004 (with K. Pramataris in 2003-2004).

Electronic Commerce - Athens University of Economics and Business, Department of Management Science and Technology, Academic Years 2002-2003 and 2003-2004 (with G. Doukidis).

Modern Topics and Trends in Management and Technology - Athens University of Economics and Business, School of Business, Department of Management Science and Technology, Academic Years 2003-2004 to 2014-2015 – Guest Lectures in "Introduction to Electronic Commerce" and "Digital Marketing" (*various time periods*).

Digital Innovation and Entrepreneurship - Athens University of Economics and Business, School of Business, Department of Management Science and Technology, Academic Year 2014-2015 – Guest Lecture in “Marketing and Market Research”.

Intership - Athens University of Economics and Business, Department of Management Science and Technology, Students’ Supervision, Academic Years 2003-2004 to 2007-2008 and 2010-2011 to 2018-2019.

Field Study Thesis - Athens University of Economics and Business, Department of Management Science and Technology, Students’ Supervision, Academic Years 2008-2009 and 2009-2010.

Electronic Marketing - Lectures in “Digital Marketing” in the context of the ERASMUS program, Athens University of Economics and Business, 11/2003.

Final Year Project - Athens University of Economics and Business, Department of Management Science and Technology, Assignments’ Supervision from 2004-2005 until today (*various time periods*).

Marketing II. Hellenic Open University – School of Social Sciences, “Business Administration” Program, Modules: (a) Services Marketing, (b) Integrated Marketing Communications, (c) Marketing Research and (d) Strategic Marketing Planning - Academic Years 2008-2009 to 2016-2017.

Marketing I. Hellenic Open University – School of Social Sciences, “Business Administration” Program, Modules: (a) Introduction to Marketing, (b) Consumer Behaviour, (c) Industrial Marketing and Sales Management, (d) International Marketing - Electronic Marketing - Academic Year 2018-2019.

Postgraduate (Master and PhD)

Basic Principles & Metrics of Customer Experience. Athens University of Economics and Business, School of Business, Department of Business Administration, M.Sc. in Services Management (Part Time), Academic Year 2018-2019.

Digital Marketing. Athens University of Economics and Business, School of Business, Department of Management Science and Technology, Master of Science Program in "Management Science and Technology", Academic Years 2015-2016 and 2018-2019.

Research Methodology (Preparatory Course). Athens University of Economics and Business, School of Business, Department of Management

Science and Technology, Master of Science Program in "Management Science and Technology", Academic Years 2016-2017 and 2018-2019.

Digital Marketing and Social Media - Athens University of Economics and Business, School of Business, Department of Marketing and Communication, Master of Science Program in "Marketing and Communication – Specialization in International Marketing - PRIMA", Academic Years 2013-2014 and 2015 - 2016 (with S. Dimitriadis).

Digital Marketing, Web Analytics και Social Media. Athens University of Economics and Business, School of Business, Department of Marketing and Communication, Master of Science Program in "Marketing and Communication – Specialization in International Marketing - PRIMA", Academic Years 2016-2017 and 2017-2018 (with D. Drossos and N. Korfiatis).

Electronic Commerce and Marketing - Athens University of Economics and Business, School of Business, Department of Marketing and Communication, Master of Science Program in "Marketing and Communication", (Full Time and Part Time participants), Academic Years from 2012-2013 to 2015-2016 (with S. Dimitriadis).

Strategic Services Marketing Planning - Athens University of Economics and Business, School of Business, Department of Business Administration, M.Sc. in Services Management (Part Time), Academic Years 2013-2014 to 2016-2017.

Digital Marketing and CRM - Athens University of Economics and Business, MBA International Program, participants from Full-Time and Part-Time Programs, Academic Years 2004-2005 to 2018-2019 (with S. Dimitriadis from 2005-2006 to 2016-2017).

Digital Marketing and Electronic Business - Athens University of Economics and Business, School of Business, Department of Business Administration, M.Sc. in Services Management (Part Time), Academic Years 2012-2013, 2015-2016 and 2017-2018.

Special Topics in Mass Media and Entertainment - Athens University of Economics and Business, Department of Business Administration, M.Sc. in Services Management (Full Time), Academic Years 2008-2009 to 2013-2014.

Electronic Commerce and Inter-Organizational Networks - Athens University of Economics and Business, MBA International Program, participants from Full-Time and Part-Time Programs, Academic Years 2004-2005 to 2008-2009 (with N. Pouloudi).

Digital Marketing and CRM - Athens University of Economics and Business, Master of Science Program in Decision Sciences, participants from Full-Time and Part-Time Programs, Academic Years 2001-2002 to 2003-2004.

Electronic Commerce and Inter-Organizational Networks - Athens University of Economics and Business, Master of Science Program in Decision Sciences, participants from Full-Time and Part-Time Programs, Academic Year 2003-2004.

Electronic Commerce - National Technical University and Athens University of Economics and Business, Intercollegiate Master Program in Business Administration Program - Athens M.B.A., Academic Years 2001-2002 and 2002-2003 (with. K. Vasilopoulou in 2002-2003).

Electronic Commerce - Athens University of Economics and Business, Master of Science in Information Systems, Academic Years 2001-2002 to 2007-2008 – Series of Guest Lectures in Digital Marketing, Electronic Customer Relationship Management and Electronic Retailing.

Research Topics and Methodologies in Digital Marketing - Athens University of Economics and Business, School of Business, Department of Management Science and Technology, PhD Program Research Seminar (spring semester full course, Academic Year 2013-2014).

3.2. Other Teaching Experience

2016-2017: Presentations titled "Digital Communications/blogging & vlogging", "Digital Communication / Social Media", "E-Business in the Fashion Industry– Case Studies & Data" and "Create your own e-shop - The basic steps" in the context of seminar series of the Professional Training Center, Athens University of Economics and Business.

2016-2017: Presentations titled "Quantitative research - The basics", "Quantitative research - Hypothesis construction, sampling and research questionnaire design" and "Lab Experiments as Research Method" in the context the Research Methodology Seminar of the Doctoral and Master Program, Athens University of Economics and Business, School of Business, Department of Management Science and Technology.

2015-2016: Presentations titled "The electronic commerce for social businesses" in the context of the learning program titled "Social Entrepreneurship (DoSE)", Professional Training Center, Athens University of Economics and Business.

2015: Presentation titled "Digital Marketing / Electronic Commerce" in the context of the learning program titled "Skills Development for Young", Collaboration Hellenic Petroleum - Athens University of Economics and Business.

2014-2016: Presentations titled "Customer Relationship Management" in the context of the learning program titled "Digital Marketing and Social Media - DigiMa" (1st, 2nd and 3rd series), Professional Training Center, Athens University of Economics and Business.

2013: Presentation titled "Hypotheses Construction and Sampling" in the context of the PhD Program Research Methodology Seminar Series of the Department of Management Science and Technology, Athens University of Economics and Business.

2010-2016: Annual Presentations on "Marketing and Sales" in the context of the "YES" (Youth Entrepreneurship Summer) Programme of the Athens University of Economics and Business.

2009-2012: Presentations in Executive Seminars (1st, 2nd and 3rd series) in the context of the SALES (The Skills Abilities Learning Excellence Strategy) Programme of the Professional Training Center of the Athens University of Economics and Business – Titles of Modules: (1) Buying Behaviour of Consumers, Businesses and Organizations (with Dimitriadis, S.), (2) Relationship Marketing – CRM (with Panagopoulos, N. and Vlachos, P.) – Supervision of Field Study Projects.

2011: Presentation titled "Hypotheses Construction and Testing" in the context of the PhD Program Research Methodology Seminar Series of the Department of Management Science and Technology, Athens University of Economics and Business.

2011: Presentation on "IT Usage in Strategic Planning" in the context of executive seminar organized by the Research Center of the Athens University of Economics and Business and the Greek Company of Business Administration.

1998 - today: Presentations of research projects in the context of the "ELTRUN – The E-Business Center" Research Seminars - Athens University of Economics and Business, School of Business, Department of Management Science and Technology.

2008: Presentation in the context of the event organized by the Association of Greek Retail Companies, titled: "Electronic Customer Relationship Management - eCRM", Athens 20 March 2008.

2007: Presentation titled "How to get a Phd in 3 Years? Practical Guidelines & Instructions for Quantitative Research Studies", in the context of the "ELTRUN – The Research Center" Research Seminars, Athens University of Economics and Business, Department of Management Science and Technology.

2004-2006: Executive Seminars Series on "Business Technology Excellence", "ELTRUN – The Research Center", Athens University of Economics and Business, Department of Management Science and Technology – Topics: (1) Digital Marketing and CRM, (2) Advertising on the Internet, Mobile and Interactive Digital TV, (3) New Technologies and Practices in Sales Management and Personal Selling Techniques, (4) Electronic Customer Relationship Management and (5) Electronic Data Processing for Sales and Marketing.

2005: Lecture titled "Customer Relationship Management" in the context of the World Mediterranean - MBA seminar series, Athens University of Economics and Business.

2004: Presentation titled "Testing Research Hypotheses through Multiple Regression", in the context of the "ELTRUN – The Research Center" Research Seminars series, Athens University of Economics and Business, Department of Management Science and Technology.

2003: Presentation titled "ANOVA and MANOVA for Research Designs" in the context of the Human Recourses Development Seminar of the PhD program of the Athens University of Economics and Business, Department of Management Science and Technology.

2003: Presentation titled "Ph.D. Research Methodology: a Marketing Research Approach", in the context of the "ELTRUN – The Research Center" Research Seminars series, Athens University of Economics and Business, Department of Management Science and Technology.

2002-2003: Electronic Commerce, Athens University of Economics and Business, Executive MBA Program, Academic Year 2002-2003 – Guest Lecture in Digital Marketing, Electronic Customer Relationship Management and Electronic Retailing.

2002: "GODIGITAL" Program of the Greek Ministry of Development - Seminar Presentations in "Electronic Commerce" - National Technical University and Technological Institute of Athens.

1999-2002: Presentations in the area of "Digital Marketing and Electronic Retailing" in the context of the Research Seminars of the "Electronic Business Interaction" (EBI), Research Group, Department of Information Systems and Computing (DISC), Brunel University, United Kingdom .

1999-2000: Guest Lectures in Electronic Retailing and Digital Marketing in the context of the Athens M.B.A Intercollegiate Master Program of the National Technical University and Athens University of Economics and Business.

2000: Presentations in the context of the "Euro-Mediterranean Network Project of the International Trade Promotion Bodies - INTERNATIONAL TRAINING ACTIVITIES": Seminar Title: "Management of Business Information", Cyprus Productivity Center, Nicosia, Cyprus.

2000-2001: Course: "Electronic Commerce" - Technological Educational Institute of Athens ("TEI"), School of Management and Economy, Department of Business Administration, Academic Year 2000-2001 (Winter and Summer Semester).

1999: Presentations in "Electronic Commerce" and "Digital Marketing", Piraeus Prefecture Committee of Public Training ("N.E.L.E.") seminar, funded by the Greek Ministry of Development Training Programme.

1999: Presentations in "Electronic Commerce", "Digital Marketing" and "Efficient Consumer Response" (ECR), Research Center of University of Piraeus (RC-UP), seminar conducted in the context of the Piraeus Prefecture Training Programme.

1999: Presentations in "Electronic Commerce" and "Electronic Retailing", National Confederation of Greek Commerce ("E.Σ.E.E."), seminars organized under the aegis of the Athens University of Economics and Business.

1999: Research Center of Athens University of Economics & Business (RC-AUEB) – Presentations in:

- "Electronic Commerce" seminar conducted in the context of the "EPEAEK Certification" programme funded by the Greek Ministry of Development.
- "Efficient Consumer Response and Electronic Retailing" seminar conducted in the "EPEAK-NORMA" Training Programme funded by the Greek Ministry of Development. Supervision of theses on "ECR-Scorecard".
- "EDI & Electronic Commerce" seminar funded by the Greek Ministry of Development.
- "Logistics & Electronic Commerce" seminar funded by the Greek Ministry of Development.

1999: Guest Lectures in "Electronic Commerce and Digital Marketing", National Technical University (NTU) Doctoral Programme.

1998-1999: Presentations on "Computers' use" in the context of seminars organized by the Research Center of the Athens University of Economics and Business for the "Treasury of the Greek General Army Civil Employees Permanent Staff" ("T.A.M.P.Y.").

1998-1999: Presentations on "Computers Use" in the context of seminars funded by the Greek Ministry of Education, organized by the Research Center of the Athens University of Economics & Business.

1998-1999: "Computers' Use", Institute of Vocational Training ("IEK"), Winter and Summer Semesters, Athens, Greece.

4. RESEARCH ACTIVITY

4.1. Research Areas

Basic and applied research in the context of Digital Marketing and Electronic Commerce through an interdisciplinary approach (i.e. Marketing, Information Systems and Electronic Commerce). Indicatively, some of the research topics are the following:

- Store Atmosphere (e.g. 2D vs. 3D online stores) Effects on Consumer-User Behaviour.
- Electronic Customer Relationship Management (eCRM), Customer Experience and Sales.
- Consumer-User Behaviour in Omnichannel Retailing
- Integrated Marketing Communications in the Digital Environment
- Electronic Marketing Research and Marketing Analytics
- Customization and Personalization of Consumer Services in Digital Means
- Strategic Digital Marketing Planning

4.2. Participation in Funded Research Projects (1998 – today)

Action 2 (2018-2019) - Research program of the Athens University of Economics and Business for supporting post-doctoral research - Project Title: "Integrating Offline & Online Shopping Environments: The Impact of Socio Cyber Physical Products on Omnichannel Servicescapes (Omniscapes) and Consumer Behavior" - Scientific Coordinator.

Development of Educational Material (2011-2013) in the context of the "ESPA 2007-2013" action "Innovation and Entrepreneurship of the Athens University of Economics and Business" - Scientific Supervisor of the following projects: (1) Development of a prototype business plan, (2) Development of a case study.

PEVE (2010-2011) Basic Research Support Program – Funded by the Research Center of the Athens University of Economics and Business – Project Title: Investigating Electronic Servicescape Effects on Consumer Behaviour in the E-Banking Sector: A Customer Relationship Management Approach – Scientific Coordinator.

PENED (2006-2009) – Greek Secretary of Research and Technology (GSRT) – Title: Consumer Behaviour Analysis towards Location Based Services in the context of Entertainment Industry – Scientific Coordinator.

Informatics' Studies Support ("EPEAEK" - Ministry of National Education and Religious Affairs) - Department of Management Science and Technology, Athens University of Economics and Business (2006-2008) – Participation in the development of (a) Knowledge Portals on "Digital Marketing" and "Sales Management and Retailing", (b) Interactive Case Study on Electronic Customer Relationship Management (e-CRM). Researcher.

Research funded by the **ECR Europe International Commerce Institute (ICI) – Unilever Research Grant 2007** (2007-2008) – Research topic: "Emotional Attachment in the Consumer-Retailer Dyad" - Scientific Coordinator.

PITHAGORAS (2005-2008) – "Support of Research Teams at Universities" Program - European Social Fund and National Resources (Ministry of Education and Religious Affairs) Pythagoras II – EPEAEK – Title: Development of Consumer Behaviour Models in the context of Mobile 3G Networks Internet Services: Investigation of relationships between Perceived Service Quality, Perceived Satisfaction, and Perceived Value through Structural Equation Modeling – Scientific Coordinator (with G. Doukidis).

Ministry of National Education and Religious Affairs (2004-2005) - E-Commerce Software Development for Library Management - Scientific Coordinator (with G. Doukidis).

MUSICAL (2002-2004) - MULTimedia Streaming of Interactive Content Across mobile networks: Personalized Music Services through Digital Media (eContent Programme), funded by EC. Scientific Coordinator.

ACTIVE SMEs (2002-2003) - Advertising and Commerce through the Internet in the Context of the Virtual Enterprise for Small-and-Medium Enterprises (Ten Telecom - Trans European Telecommunications Networks Programme) funded by EC. Scientific Coordinator.

MYGROCER (2002-2003) - Mobile Shopping of Electronically Referenced Grocery Products (Information Society Technologies Programme) funded by EC. Senior Researcher.

I-MEDIA (2002-2003) - Intelligent Mediation Environment for Digital Interactive Advertising (Information Society Technologies Programme) funded by EC. Senior Researcher.

GEMINI (2001-2002) - Global Electronic Medium Constellation for Dynamic Content Integration (Information Society Technologies Programme) funded by EC. Senior Researcher.

MOBICOM (2001-2002) - Evolution Scenarios for Emerging m-Commerce Services (Information Society Technologies Programme) funded by EC. Senior Researcher.

HERMES (1999-2000) – Human Network of Knowledge Dissemination for Electronic Retailing and Efficient Consumer Response (funded by the General Secretary of Research and Technology, Greek Ministry of Development). Project Manager & Researcher.

ACTIVE (1998-1999) - Advertising and Commerce Through the Internet in the context of the Virtual Enterprise (ESPRIT Programme) funded by EC. Researcher.

4.3. Participation in non-funded Research

2012-2019: Consumer-User Behaviour and Store Atmosphere Studies in Omnichannel Retailing. Scientific Coordinator.

2009-2018: Consumer-User Behaviour Studies in Virtual Reality and 3D Retailing. Scientific Coordinator.

2005-2007: “Value Creation Beyond Price” & “Emotional Link” – Efficient Consumer Response Hellas. Scientific Coordinator (with K. Pramataris).

2006: “Consumers’ Perceptions for Innovative Branded Fast Moving Consumer Goods” – ELTRUN – The Research Center, ELTRUN-IMES Research Group. Scientific Coordinator (with G. Doukidis)

2004-2006: Consumer Behaviour in Grocery Retailing in Greece - Efficient Consumer Response (ECR) Hellas– Scientific Coordinator (with K. Pramataris)

2004-2005: “WMDS - World Mobile Data Survey”– With a worldwide participation of Universities and Research Institutions. Scientific Coordinator (with G. Giaglis).

2003-2004: "WMIS - World Mobile Internet Survey"– With a worldwide participation of Universities and Research Institutions. Scientific Coordinator (with G. Giaglis).

4.4. Participation in the Execution of other Research Studies

2013-2018: Surveys on User-Consumer Behaviour in "Omnichannel Retailing" – in the context of the annual ELTRUN surveys for Electronic Commerce.

2008: Case Studies on "Electronic Customer Relationship Management (e-CRM): Current Situation and Emerging Trends in the Greek Market".

2006: Study of "Electronic Advertising through the Internet in Greece".

2002: "Greek Aluminium 2002" Exhibition – Consumer Behaviour Survey (November 2002). Scientific Coordinator

1999: Internet Consumer Survey: Characteristics, Shopping Habits and Preferences of Internet Consumers.

4.5. PhD Supervision

Nov. 2002 – May 2006 (completed successfully): Ph.D. Thesis – Athens University of Economics and Business, Department of Management Science and Technology – Ph.D. Candidate P. Vlachos – Title of Dissertation: "*Service Evaluation Trust Determinants in Consumer Relational Exchanges*".

Oct. 2003 – Jun. 2009 (completed successfully): Ph.D. Thesis - Athens University of Economics and Business, Department of Management Science and Technology – Ph.D. Candidate A. Tsamakos - Title of Dissertation: "*Corporate Associations in Mobile Communication Services: Corporate Social Responsibility, Consumer Attributions and the Mediating Role of Trust*".

Oct. 2005 – Jun. 2009 (completed successfully): Ph.D. Thesis - Athens University of Economics and Business, Department of Management Science and Technology – Ph.D. Candidate V. Koutsiouris - Title of Dissertation: "*Consumer Behaviour towards Location Based Mobile Services in the Context of the Entertainment Industry*".

Oct. 2003 – Dec. 2011 (completed successfully): Ph.D. Thesis - Athens University of Economics and Business, Department of Management Science and Technology – Ph.D. Candidate E. Kevork - Title of Dissertation:

"Investigating Electronic Servicescape Effects on Consumer Behaviour in the E-Banking Sector: A Customer Relationship Management Approach".

Oct. 2008 – Feb. 2013 (completed successfully): Ph.D. Thesis - Athens University of Economics and Business, Department of Management Science and Technology – Co-supervision (with Associate Prof. N. Pouloudi) of the Ph.D. Candidate I. Krasonikolakis - Title of Dissertation: *"Virtual Reality Internet Retailing: Experimental Examination of Interactive Shopping Interface – Store Atmosphere Effects on User-Consumer Behaviour"*.

Dec. 2012 – June 2018 (completed successfully): Ph.D. Thesis - Athens University of Economics and Business, School of Business, Department of Management Science and Technology – Ph.D. Candidate C. Lazaris - Title of Dissertation: *"Integrating Physical & Web Shopping Environments: The Interplay of Omnichannel Retailing & Store Atmosphere on Consumer Behaviour in Social-Local-Mobile Settings"*

4.6. Master Theses Supervision

Sept. 2017 - today: Athens University of Economics and Business , School of Business, Department of Management Science and Technology, , Master of Science Program in "Management Science and Technology", Supervision of Master Theses - Internships.

Jun. 2015 - 2018: Athens University of Economics and Business , School of Business, Department of Marketing and Communication, Master of Science Program in "Marketing and Communication" (Specialization in International Marketing - PRIMA). Annual Supervision of Master Theses.

Jun. 2014 - 2018: Athens University of Economics and Business , School of Business, Department of Marketing and Communication, Master of Science Program in "Marketing and Communication" (Part Time). Annual Supervision of Master Theses.

Jul. 2011 – today: Athens University of Economics and Business, School of Business, Department of Business Administration, Master of Science in Services Management, Part Time Program – Annual Supervision of a series of M.Sc. Theses.

Jul. 2009 – today: Athens University of Economics and Business, School of Business, Department of Business Administration, Master of Science in Services Management, Full Time Program – Annual Supervision of a series of M.Sc. Theses.

Jun. 2005 – Dec. 2013: Athens University of Economics and Business, International MBA Program – Supervision of series of Field Study Projects (*various time periods*).

Jul. 2003 – Jan. 2009: Athens University of Economics and Business, M.Sc. in “Information Systems” – Annual Co-supervision of series of M.Sc. Theses.

Jul. 2002 – Nov. 2004: Athens University of Economics and Business, Master of Science in “Decision Sciences” - Supervision of Field Study Projects.

Jun. 1999 – Nov. 2004: Athens University of Economics and Business and National Technical University, Intercollegiate MBA Program “Athens MBA” – Supervision of series of MBA Theses.

4.7. Member of PhD Committees

Member of PhD Supervision Committees of the following PhD candidates: Vlachos, P. (*completed successfully*), Drosos, D. (*completed successfully*), Tsamakos, A. (*completed successfully*), Koutsiouris, V. (*completed successfully*), Theotokis, A. (*completed successfully*), Tsiaousis, A. (*completed successfully*), Kevork, E. (*completed successfully*), Krasonikolakis, I. (*completed successfully*), Fraidaki, K. (*completed successfully*), Mantzari, E., Lazaris (*completed successfully*), C. Pournarakis, D. (*completed successfully*) and Gika, S. at the Athens University of Economics and Business, School of Business Department of Management Science and Technology, Manganari, E. (*completed successfully*), Mathios, G. (*completed successfully*) and Mandyli, K. (*completed successfully*) at the Athens University of Economics and Business, Department of Business Administration, Benou P. (*completed successfully*) at the University of Peloponnese, Department of Computer Technology Science and Mpelenti, Z. at the Aristotle University of Thessaloniki, Department of Journalism and Mass Communications.

Member of PhD Examination Committees of the following PhD candidates: Lekakos, G., Vlachos, P., Nikas, A., Drosos, D. Tsamakos, A., Tsiaousis, A., Theotokis, A. Koutsiouris, V., Kevork, E., Krasonikolakis, I., Fraidaki, K. , P. Sarantopoulos, Pournarakis, D. and Lazaris, C. of the Athens University of Economics and Business, Department of Management Science and Technology, Tsiamis, J., Manganari, E., Papadakis, G., Lepetsos, A., Rouvaki, C. Mathios, G., Mandyli, K. and Tsetseka, A. of the Athens University of Economics and Business, Department of Business Administration, Tsimonis, G., of the Athens University of Economics and Business, Department of Marketing and Communications Benou P. of the University of Peloponnese, Department of Computer Technology Science, Agapitou K. of the Piraeus University, Department of Business Administration and Basias N., of the Piraeus University, Department of Digital Systems.

4.8. Other

Member of Examination Committees of Field Study Projects and M.Sc. Theses of the Post-Graduate Programs included in section 4.6 above.

Member of the Examination Committee of a Master Thesis conducted in the context of the Master of Science Program of the University of Athens, Department of Communication and Mass Media.

5. SCIENTIFIC ACTIVITIES AND DISTINCTIONS

5.1. Awards and Distinctions

International Commerce Institute (ICI) Research Grant ("Unilever Research Grant") for supporting the execution of the research project titled "Retailer-Consumer Emotional Attachment: Antecedents, Consequences and the Role of Adult Attachment Styles", July 2007.

"Remarkable Collaboration in Conducting Joint Research" Award within the context of "*The European Institute of Retailing and Services Studies (EIRASS) 13th International Conference on Recent Advances in Retailing and Services Science*", Budapest, Hungary, 9-12 July, 2006.

"Gold Award" in "*Efficient Consumer Response in a Global Economy - Third ECR European Academic Award (ECR Europe Academic Partnership)*" - Title of Research Paper: "An Emerging Store Layout for Internet Grocery Retailing" – Barcelona, Spain, April 2002.

Best Paper Award, *10th Student Management Science and Technology Conference*, May 2013, Athens (in greek). Paper title: "3D Internet Retailing: Development of Standard 3D Internet Stores and Studying their Influence on Consumer Behaviour" (with Krasonikolakis, I. and Pouloudi, N.).

Top download of papers (*various time periods*).

5.2. Citations

According to the Web of Science-Thomson Reuters he has 582 (*h-index=8*) citations (Sum of Times Cited without self-citations) on his published work and 30 of them refer to "4*" and "4" journals of the ABS list, positioned in different disciplines (*last update: 20/6/2019*). Also, according to Scopus and Google Scholar (*last update: 20/6/2019*), he has 1113 (*h-index=13*) and 2987 (*h-index=24*) citations on his published work, respectively.

5.3. Reviewer in Academic Journals and Conferences (*in several of the following more than once - in several conferences annual review*)

Journals (in various time periods)

- *International Journal of Information Management*
- *International Journal of Internet Marketing and Advertising*
- *Journal of Retailing*
- *Information and Management*
- *European Journal of Marketing*
- *Information Systems Journal*
- *European Management Journal*
- *Journal of Retailing and Consumer Services*
- *Business Process Management Journal*
- *International Journal of Electronic Business*
- *International Journal of Mobile Communications*
- *International Journal of Internet and Enterprise Management*
- *International Journal of Electronic Commerce*
- *Logistics Information Management*
- *International Journal of Technology Management*
- *Management Research News*
- *Behaviour and Information Technology*
- *Journal of Organizational Computing and Electronic Commerce*
- *International Review of Retail Distribution and Consumer Research*
- *International Journal of Retail and Distribution Management*
- *Information Systems and E-Business Management*
- *Managing Service Quality*
- *IT & People*
- *Electronic Commerce Research Journal*
- *European Journal of Information Systems*
- *Electronic Markets - The International Journal on Networked Business*
- etc.

Conferences (in various time periods)

- *European Conference on Information Systems*
- *ICETE - ICE-B - International Joint Conference on e-Business and Telecommunications*
- *International Conference on e-Business (ICEB)*
- *Bled Electronic Commerce Conference*
- *International Conference on Mobile Business*
- *5th International Conference of Decision Science Institute*
- *Americas Conference on Information Systems*
- *IADIS International Conference e-Society*
- *IADIS International Conference e-Commerce Society*
- *European Association of Education and Research in Commercial Distribution (EAERCD)*

- *International Conference on Information Systems (ICIS)*
- *ECR Conferences*
- *Annual Student Conference of the Department of Management Science and Technology, Athens University of Economics and Business*
- *Mediterranean Conference on Information Systems (MCIS)*
- *2nd Biennial International Conference on Services Marketing*
- *International Conference on Contemporary Marketing Issues (ICCM)*
- *etc.*

Edited Volumes (in various time periods)

- *Advances in E-Business Research*
- *Handbook of Research on Mobile Marketing Management*
- *Consumer Information Systems and Relationship Management: Design, Implementation and Use*
- *E-Strategies for Resource Management Systems: Planning and Implementation*

5.4. Editorial Board Member in Academic Journals and Committee Member of Academic Conferences

- **Associate Editor** of the *European Journal of Information Systems* (2010-2013).
- **Editorial Board Member** of the *Electronic Markets - The International Journal* (2009-today).
- **Editorial Board Member** of the *International Journal of Information Management* (2012-today).
- **Guest Editor** (with Kopanakis, I.) of the *International Journal of Internet Marketing and Advertising* – Special Issue titled: “Information Systems and Marketing”, Vol. 6, No. 3 (2011). Editorial: Vrechopoulos, A. and Kopanakis, I. (2011), *Information Systems and Marketing*.
- **Associate Reviewer** of the *Electronic Markets – The International Journal* (2006-2008).
- Member of the Program Scientific Committee of the “*International Conference on Mobile Business (ICMB)*”, 21-22 Iouviou, Delft, Holland, 2012.
- Member of the Program Scientific Committee of the “*International Conference on Contemporary Marketing Issues (ICCM)*”, 2012 (Thessaloniki, Greece), 2014 (Athens, Greece), 2015 (London, UK), 2016 (Heraklion, Greece), 2017 (Thessaloniki, Greece), 2018 (Athens, Greece) and 2019 (Crete, Greece).
- Member of the Program Scientific Committee of the “*10th International Conference on Mobile Business (ICMB)*”, Italy, Como, June 20-21, 2011.

- Member of the Program Scientific Committee of the "9th International Conference on Mobile Business (ICMB) and the 9th Global Mobility Roundtable (GMR)" Greece, Athens, June 27-29, 2010.
- Member of the Program Scientific Committee of the "Biennial International Conference on Services Marketing", Greece, Thessaloniki, November 4-6, 2009.
- Member of the Program Scientific Committee of the "Mediterranean Conference on Information Systems", Greece, Athens, September 25-27, 2009.
- International Program Committee Associate Editor of the "17th European Conference on Information Systems (ECIS)", Italy, Verona, June 8-10, 2009.
- Member of the Technical and Organizing Committee of the "International Workshop on E-Systems and Applications", organized under the aegis of the IEEE, United Kingdom, London, 2009.
- Member of the International Advisory Board of the "International Congress on Pervasive Computing and Management (ICPCM 2008)", India, New Delhi, December 12-14, 2008.
- Member of the Program Scientific Committee of the IADIS MCCSIS Conference, 2011.
- Member of the Program Scientific Committee of the "ICE-B 2010 - International Conference on e-Business", Athens.
- Member of the Program Scientific Committee of the "ICE-B 2009 - International Conference on e-Business", Italy, Milan, July 7-10, 2009.
- Member of the Program Scientific Committee of the "ICETE - ICE-B 2008 - International Joint Conference on e-Business and Telecommunications", 3rd edition of ICE-B, Portugal, Porto, July 26-29, 2008.
- Member of the Program Scientific Committee of the "6th European Interactive TV Conference EuroITV 2008 - Changing Television Environments", Austria, Salzburg, July 3-4, 2008.
- Member of the Program Scientific Committee of the "ICETE - ICE-B 2007 - International Joint Conference on e-Business and Telecommunications" (organized by INSTICC, technically co-sponsored by the IEEE Systems, Man, and Cybernetics (SMC) Society and in cooperation with ACM SIGMIS), Spain, Barcelona, July, 2007.

- Member of the Program Scientific Committee of the *"12th European Conference on Information Systems (ECIS)"*, Germany, May, 2005.
- Member of the Program Scientific Committee of the *"International Conference e-Society"* conducted under the aegis of the International Association for Development of the Information Society (IADIS) from 2004 to 2012.
- Member of the Program Scientific Committee of the *"Annual Student Academic Conference"* of the Athens University of Economics and Business, Department of Management Science and Technology from 2004 to 2018.
- Member of the Program Scientific Committee of the *"International Conference e-Commerce"* conducted under the aegis of the International Association for Development of the Information Society (IADIS) from 2004 to 2011.
- Member of the Program Scientific Committee of the *"IADIS Multi Conference on Computer Science and Information Systems"* conducted under the aegis of the International Association for Development of the Information Society (IADIS), Portugal, Lisbon, 2007.

5.5. Other Activities in Academic Conferences

- Associate Editor of the *"27th European Conference on Information Systems (ECIS)"*, Stocholm and Uppsala Sweden, June 8-14, 2019.
- Session chair in the context of the *I3E 2013 – The 12th IFIP Conference on e-Business, e-Services and e-Society "Collaborative, trusted and privacy aware e/m-services"*, 25-26 April 2013, Athens, Greece.
- Associate Editor of the *"18th European Conference on Information Systems (ECIS)"*, Pretoria, South Africa, June 2010.
- Session chair in the context of the *"European Association of Education and Research in Commercial Distribution (EAERCD) 15th International Conference"*, UK, Surrey, 15-17 July 2009.
- Organization of Conference Track (and Session Chair) titled *"Information Systems and Marketing"* in the context of the *"4th Mediterranean Conference on Information Systems"*, Greece, Athens 25-27 September 2009.
- Associate Editor of the *"17th European Conference on Information Systems (ECIS)"*, Italy, Verona, June 8-10 2009.

- Session chair in the context of the “13th International Conference on Retailing and Services Science” organized by the European Institute of Retailing and Services Science (EIRASS), Hungary, Budapest, July 9-12, 2006.
- Session chair of two sessions in the context of the “4th EuroITV 2006 Conference – Beyond Usability, Broadcast and TV”, Greece, Athens, May 25-26 2006 (Session A.4.2 - Applications and Systems and Session B.3.1 - Research in Progress 1).
- Associate Track Chair & Associate Editor (track: “e-work and Virtual Organizations”) of the “12th European Conference on Information Systems”, Germany, May 2005.
- Organization of the Conference Track (and Session Chair) titled: “Operational Research for Electronic Services – Emerging Consumer Behavioural Patterns and Attitudes towards Mobile Commerce Services” of the “EURO XX – European Conference on Operational Research / Management of Electronic Services”, Greece, Rhodes, July 2004.
- Session Chair at the 1st, 2nd, 3rd and 4th “Annual Student Academic Conference” of the Athens University of Economics and Business, Department of Management Science and Technology, in 2004, 2005, 2006 and 2007, respectively.
- Member of the Organizing Committee of the “3rd International ECR Research Symposium: Consumer Driven electronic transformation: applying new technologies to enthuse consumers” jointly organized by ELTRUN – The E-Business Center of the Athens University of Economics and Business, Department of Management Science and Technology, with ECR Hellas, Greece, Athens, September 2003.
- Presentation titled “Technology Enabled Store Atmosphere in Physical and Virtual Retailing: Influence or Support the Customer” in the context of the 3rd International ECR Research Symposium: Consumer Driven electronic transformation: applying new technologies to enthuse consumers” – Greece, Athens, September 2003.
- Session Chair at the “First International Conference on Mobile Business (M-BUSINESS 2002)”, Greece, Athens, July 2002.

5.6. Presentations and Administrative Experience in Other Conferences, Symposia and Events

- **2015:** Presentation titled "The online behaviour and preferences of Greek consumers within physical stores in the Omnichannel Era" (with C. Lazaris),

Shopper Marketing & Category Management Conference 2015 – Shopper Insights in Action, 1 December 2015.

- **2014:** Member of a Panel Discussion in the context of the session titled “e-business Puzzle e-Payments, Logistics and Operations”, of the “eBusiness World” Conference, 26 June 2014, Athens, Greece.
- **2010:** Coordinator of the Conference Session title “Youth Entrepreneurship in Electronic Commerce” in the context of the conference for Electronic Commerce titled “*e-Business Innovation Forum*”, Greece, Athens, November 22-23, 2010.
- **2009:** Session chair “Best Practices and E-Commerce Case Studies in Greece” in the context of the “*2nd Pan-Hellenic Conference for B2C E-Commerce in Greece*”, Greece, Athens, 10 June 2009.
- **2009:** Presentation of the Specialization “Information Systems and E-Business” of the Department of Management Science and Technology at the Athens University of Economics and Business in the context of an event organized by the Department’s students.
- **2008:** Member of Panel Open Discussion titled: “The evolutions in consumer markets and packaging: (1) Packaging and demographic changes within a global environment, (2) Packaging, retailing and the consumer”, “*1st Pan-Hellenic Packaging Conference*”, Greece, Athens 17-18 March – (in greek).
- **2008:** Invited Presentation titled “Information and Communication Technologies and Digital Marketing: Current and Emerging Research Approaches” within the context of “EPEAEK Program – Supporting Information Systems Studies” event titled “Innovation in Information Systems and Electronic Business” of the Athens University of Economics and Business, Department of Management Science and Technology, Greece, Athens, June 27.
- **2008:** Speech on “Electronic Customer Relationship Management” within the context of the research team on E-CRM of the GRNET E-BUSINEES Forum, Greece, Athens, February 2008.
- **2007:** Session chair in the context of the “*7th International Conference on Electronic Commerce and Electronic Business*”, E-TRGOViNA, Serbia, Palic, April 18-20, 2007 (session: Customer Relationship Management).
- **2007:** Invited Presentation titled “Electronic Customer Relationship Management (e-CRM): From Theory to Practice” in the context of the “*7th International Conference on Electronic Commerce and Electronic Business*”, E-TRGOViNA, Serbia, Palic, April 18-20, 2007.

- **2006:** Presentation titled "Store Atmosphere in Electronic Retailing" in the context of the "Retail Solutions Conference" organized by Boussias Communication, Greece, Athens, June 15.
- **2006:** Organization and Coordination of Session titled "Shoppers' Behaviour" in the context of the Conference titled "Customer Care 2006 – Conference & Expo – Know the Needs Create the Experience", Greece, Athens, April 5-6.
- **2005 - today:** Presentations titled "Master Programs in Marketing" in the context of the Alumni Information Day Event of the Athens University of Economics and Business, Department of Management Science and Technology.
- **2005:** Presentation titled "Electronic Business: Modern Trends and Perspectives for Greek Companies" in the context of event jointly organized by the General Secretary of Commerce of the Ministry of Development and the European Center of Information for Businesses ("EKPE") of the Greek Organization of SMEs, Greece, Athens, April 25.
- **2004:** Organization and Coordination of Session titled "New Technologies and Advertising" in the context of COMDEX Exhibition Greece, November 2004.
- **2004:** Presentation titled "Electronic Promotion of Products and Services: Emerging Trends, Risks and Challenges", COMDEX Greece, Athens, November 2004.
- **2003:** Student Association for International Affairs ("SAFIA"), Event titled: "Protagonists or Spectators in the in the Show of the Future?" under the aegis of the Presidency of the Department of Political Science and Public Administration of the Athens University – Scientific Coordinator of the thematic area titled "The Development of Electronic Commerce in Greece" Public Administration School, Greece, Athens, December.
- **2003:** Festival "FOITISI", under the aegis of the General Secretary of New Generation – Presentation titled "e-Business and Greek Reality", Greece, Athens, November.
- **2001:** "E-Commerce Show" – Title of Presentations: "Attitudes of Greek Consumers towards Distance and Internet Shopping" and "The Trends of the Greek e-Tailing in the Threshold of the 21st Century", Greece, Piraeus, June.

6. PROFESSIONAL ACTIVITIES AND OTHER ADMINISTRATIVE EXPERIENCE

6.1. Member in Academic Associations, etc. (various time periods)

- European Association of Education and Research in Commercial Distribution (EAERCD)
- The European Institute of Retailing and Services Studies (EIRASS)
- European Marketing Academy (EMA)
- International Society of Marketing and Development (ICMD)
- Emerald's Literati Club
- Athens Laboratory of Business Administration (ALBA) Alumni
- Brunel University Alumni
- E-Business Forum of the Greek Network of Research and Technology (GRNET)
- Interactive Advertising Bureau (IAB Hellas)
- Honorary Member of the Athens University of Economics and Business, Department of Management Science and Technology Alumni
- Greek Computer Society ("EPY")
- "Hermes" Network of Knowledge Dissemination
- AUEB Faculty Union

6.2. Participation in Committees, etc.

- **2019:** Member of the Evaluation Committee of the "Shopper Marketing Awards".
- **2018:** Member of the Evaluation Committee of the "Loyalty Awards 2018".
- **2017-2018:** Member of the Evaluation Committee of the "National Customer Service Awards 2017 and 2018", Greek Institute of Customer Service.
- **2011, 2012, 2013, 2014, 2015, 2016, 2017 and 2018:** Member of the Scientific Evaluation Committee of the proposals submitted in the context of the "E-Volution Awards" 1st, 2nd, 3rd, 4th, 5th, 6th, 7th and 8th contest, Greece, Athens.
- **2010-2011, 2012-2013 and 2014-2015:** Evaluator of proposals submitted in the context of the 1st, 2nd and 3rd contest titled "Greece Innovates – Contest of Applied Research and Innovation" organized by the "Association of Businesses and Industries" and the Eurobank EFG, Greece, Athens.
- **2011:** Member of the External Evaluators committee for the scientific evaluation of proposals aiming to advance basic research of the University of Macedonia – Scientific Evaluation of one research proposal.

- **2010:** Member of the Organizing Committee of the Conference for Electronic Commerce titled "*e-Business Innovation Forum*", Greece, Athens, November 22-23, 2010.
- **2007-2008:** E-BUSINESS Forum, Ministry of Economics – Corporate Program of Information Society & Ministry of Development – General Secretary of Industry, "GRNET". Coordinator of the work team titled "Customer Relationship Management through the Use of Information Systems", Greece, Athens.
- **2007:** OTENET Innovation Contest – Proposals Evaluation Committee Member of the contest.
- **1998–2007:** ECR Hellas. Member of work teams in "Demand Side" research issues (e.g. Customer Relationship Management, Efficient Product Promotion, Emotional Intelligence, Value Beyond Price, etc.).
- **2004 & 2005:** Member of the Examination Committee of the National Public Administration School.
- **2004:** E-BUSINESS FORUM, Ministry of Economics – Corporate Program of the Information Society & Ministry of Development – General Secretary of Industry, "GRNET". Coordinator of the work team titled "New Technologies and Advertising", Greece, Athens.
- **2004:** eBusiness Support Network. European Commission, Enterprise Directorate General - E-Business, ICT industry and Services Unit. Member of team work titled "e-business metrics"
- **1999-2007:** HERMES – Human Network of Knowledge Dissemination for Electronic Retailing – Ministry of Development, General Secretary of Research and Technology, Greece, Athens.

6.3. Other Collaborations

- Collaboration with the Interactive Advertising Bureau Hellas (IAB) Hellas, in educational and research activities.
- Collaboration with Information Systems providers in the scientific areas of Digital Marketing, Customer Relationship Management, Sales and Electronic Retailing for educational and research purposes.

6.4. Other Administrative Experience

2016-2019: Member of the following committees of the Department of Management Science and Technology: (1) Responsible of the Department's Promotion Committee (2) Erasmus Program Committee, (3) Responsible of the Department's Newsletter Committee (2017-2018 and 2018-2019).

2014-2016: Member of the following committees of the Department of Management Science and Technology: (1) Department's Evaluation Committee, (2) Erasmus Program Committee, (3) PhD Program Committee.

2013-2016: Representative of the Department of Management Science and Technology at the AUEB Library.

2013: Deputy member of the committee responsible for the organization of the First Year Students Welcome Event of the Department of Management Science and Technology, AUEB.

2004-2013: Member of the Promotional Committee of the Department of Management Science and Technology of the Athens University of Economics and Business.

2003-today: Scientific Coordinator of the ELTRUN-IMES (Interactive Marketing & Electronic Services) Research Group of the "ELTRUN – The E-Business Center" at the Athens University of Economics and Business, School of Business, Department of Management Science and Technology. Coordinator of the ELTRUN Research Seminars, etc.

2004 - today: Member of body of electors and committees for research/teaching and administrative staff election/selection, committee member of PhD candidates registrations' evaluation, member of supervisory committees, member of procurement committees, participation in candidates' evaluation and selection in the context of post-graduate studies of the Athens University of Economics and Business, etc.

2004-today: Design and development of the courses "Management of Sales", "Digital Marketing" and "Special Topics in Digital Marketing", "Advanced Selling Techniques and Technologies", "Data Management for Marketing and Sales", "Digital Marketing and CRM", "Digital Marketing, Web Analytics και Social Media", "Basic Principles and Metrics of Customer Experience" - Undergraduate and Post-Graduate Programs of the AUEB School of Business.

2009-2011: Member of the Scientific Organizing Committee of the Intercollegiate Master of Science Program on "Heritage Management" of the Athens University of Economics and Business and the University of Kent.

2009-2010: Member of the Scientific Organizing Committee of the first “Certified Educational Seminar in Sales” for Executives (program duration: 300 hours) at the Athens University of Economics and Business.

2005-2011: Deputy Representative of the Department of Management Science and Technology of the Athens University of Economics and Business at the Student Club of the University.

2006-2009: Administrator (with P. Dimitratos) for the Internship and the Field Study Thesis of the Athens University of Economics and Business, Department of Management Science and Technology.

2006-2007: Representative of the Department of Management Science and Technology of the Athens University of Economics and Business at the University’s Senate.

2006: Organization of Research Seminars Series under the aegis of the ELTRUN-IMES research group with the participation of PhD candidates of the Department of Management Science and Technology of the Athens University of Economics and Business.

1998-2004: Participation in construction projects of the “ELTRUN – The E-Business Research Center” research labs, DMST, AUEB (*various time periods*).

2001: Organization of the “Electronic Retailing” Business Conference within the context of the “HERMES” Human Network of Knowledge Dissemination, “E-Commerce Show 2001”, Greece, Piraeus, June, 2001.

2001: Organization of the “Value Adding Platforms for the Digital Value Chain” Conference within the context of the “HERMITAGE” and the “HERMES” Human Networks or Knowledge Dissemination, funded by the Greek Secretary of Research and Technology (GSRT), under the aegis of the Athens University of Economics and Business, 400 participants, Greece, Athens, May 2001.

1999: Head of the supporting team of the 5th International Conference in Decision Sciences (DSI '99) with 1200 participants, co-organized by the Athens University of Economics and Business and the Florida International University, Greece, Athens, July 1999.

1999: Design and Execution of 3 Educational Seminars (“Efficient Consumer Response”, “EDI & Electronic Commerce”, “Logistics & Electronic Commerce”) - 450 teaching hours (in total), at the Research Center of the Athens University of Economics & Business (RC-AUEB).

7. PUBLICATIONS AND EDUCATIONAL MATERIAL

7.1. Publications in Refereed Journals

1. Krasonikolakis, I., Vrechopoulos, A., Pouloudi, A. and Dimitriadis, S. (2018) "Store Layout Effects on Consumer Behavior in 3D Online Stores", *European Journal of Marketing*, Vol. 52, Issue 5/6, pp. 1223 - 1256.
2. Lazaris, C., Vrechopoulos, A. and Doukidis, G. (2017) "Physical Web Atmospherics: Utilizing Internet of Things to Conceptualize Store Atmosphere in Omnichannel Retailing", *International Journal of Technology Marketing*, Vol. 12, No. 4, pp. 389-416.
3. Koutsouris, V., Vrechopoulos, A. and Doukidis, G. (2016) Classifying, Profiling and Predicting User Behavior in the context of Location Based Services, *Journal of Electronic Commerce Research*, Vol. 17, No. 4, pp. 339-356.
4. Krasonikolakis, I., Vrechopoulos, A. and Pouloudi, A. (2014) "Store Selection Criteria and Sales Prediction in Virtual Worlds", *Information & Management*, Vol. 51, Issue 6, pp.641-652.
5. Manganari, E., Siomkos, G., and Vrechopoulos, A. (2014) Perceived Consumer Navigational Control in Travel Websites, *Journal of Hospitality & Tourism Research*, Vol. 38, Issue 1, pp. 3-22.
6. Benou, P., Vassilakis, C. and Vrechopoulos, A. (2012) Context management for m-commerce applications: determinants, methodology and the role of marketing, *Information Technology and Management*, Vol. 13, Issue 2, pp. 91-111.
7. Vlachos, P. and Vrechopoulos, A. (2012) Consumer-Retailer Love and Attachment: Antecedents and Personality Moderators, *Journal of Retailing and Consumer Services*, Vol. 19, Issue 2, pp. 218-228.
8. Manganari, E., Siomkos, G., Rigopoulou, I. and Vrechopoulos, A. (2011) Virtual Store Layout Effects on Consumer Behaviour: Applying an Environmental Psychology Approach in the Online Travel Industry, *Internet Research*, Vol. 21, Issue 3, pp. 326-346.
9. Vlachos, P., Giaglis, G., Lee, I. and Vrechopoulos, P. (2011) Perceived Electronic Service Quality: Some preliminary results from a cross-national study in mobile internet services, *International Journal of Human Computer Interaction*, Vol. 27, No. 3, pp. 217-244.
10. Vlachos, P., Vrechopoulos, A. & Pramataris, K. (2011) "Too Much of a Good Thing: Curvilinear Effects of Service Evaluation Constructs and the

- Mediating Role of Trust", *Journal of Services Marketing*, Vol. 25, Issue 6, pp. 440 - 450.
11. Vrechopoulos, A. and Kopanakis, I. (2011) Information Systems and Marketing (Editorial of the Special Issue), *International Journal of Internet Marketing and Advertising*, Vol. 6, No. 3, pp. 223-225.
 12. Vrechopoulos, A. (2010) Who controls store atmosphere customization in electronic retailing? *International Journal of Retail & Distribution Management*, Vol. 38, Issue 7, pp. 518 – 537.
 13. Krasnikoulakis, I., Vrechopoulos, A. and Pouloudi, A. (2010) Defining, Applying and Customizing Store Atmosphere in Virtual Reality Commerce: Back to Basics? *International Journal of E-Services and Mobile Applications*, Vol. 3, Issue 2, pp. 59-72.
 14. Vlachos, P., Theotokis, A., Pramataris, K. and Vrechopoulos, A. (2010) Consumer-Retailer Emotional Attachment: Some Antecedents and the Moderating Role of Attachment Anxiety, *European Journal of Marketing*, Vol. 44, Issue 9/10, pp. 1478-1499.
 15. Vrechopoulos, A., Apostolou, K. and Koutsouris, K. (2009) Virtual Reality Retailing on the Web: Emerging Consumer Behavioural Patterns, *International Review of Retail, Distribution and Consumer Research*, Vol. 19, Issue 5, pp. 469 – 482.
 16. Vrechopoulos, A. and Atherinos, V. (2009) Web Banking Layout Effects on Consumer Behavioural Intentions, *International Journal of Bank Marketing*, Vol. 27, Issue 7 pp. 524-546.
 17. Manganari, E., Siomkos, G. and Vrechopoulos, A. (2009) Store Atmosphere in Web Retailing, *European Journal of Marketing*, – Special Issue on E-Tailing, Vol. 43, No. 9, pp. 1140-1153.
 18. Vlachos, P., Tsamakos, A., Vrechopoulos, A. and Avramidis, P. (2009) Corporate social responsibility: attributions, loyalty, and the mediating role of trust, *Journal of the Academy of Marketing Science (JAMS)*, Vol. 37, Issue.2, June 2009, pp. 170-180.
 19. Kevork, E. and Vrechopoulos, A. (2009) CRM LITERATURE: CONCEPTUAL AND FUNCTIONAL INSIGHTS BY KEYWORD ANALYSIS, *Marketing Intelligence and Planning*, Vol. 27, No.1, pp. 48-85.
 20. Vlachos, P. and Vrechopoulos A. (2008) Determinants of Behavioral Intentions in the Mobile Internet Services Markets, *Journal of Services Marketing*, Vol. 22, Issue 4, pp. 280-291.

21. Kevork, E. and Vrechopoulos A. (2008) Research Insights in Customer Relationship Management: A Review of the Literature (2000 –2006), *International Journal of Electronic Customer Relationship Management*, Vol. 2, No. 4, pp. 376 – 417.
22. Kourouthanassis, P.E., Giaglis, G.M. and Vrechopoulos, A.P. (2007), Enhancing User Experience through Pervasive Information Systems: The Case of Pervasive Retailing, *International Journal of Information Management*, Vol. 27, Issue 5, pp. 319-335.
23. Vlachos, P. and Vrechopoulos, A. (2007) Mobile Marketing – Achieving Competitive Advantage through Wireless Technology. Book Review in the *Journal of Services Marketing*, Vol. 21, No. 7, pp. 539-541.
24. Spinellis, D., Zaharias, P. and Vrechopoulos A. (2007) Coping with plagiarism and grading load: Randomized programming assignments and reflective grading, *Computer Applications in Engineering Education*, Vol. 15, No. 2, pp. 113-123.
25. Vlachos, P., Vrechopoulos, A. and Pateli, A. (2006) Drawing Emerging Business Models for the Mobile Music Industry, *Electronic Markets*, Vol. 16, No.2, pp. 154-168.
26. Lekakos, G. and Vrechopoulos, A. (2006) Profiling Intended Users of Interactive and Personalized Digital TV Advertising Services in Greece, *International Journal of Internet Marketing and Advertising*, Vol. 3, No. 3, pp. 219-239.
27. Vrechopoulos, A., Siomkos, G. and Doukidis, G. (2005) Consumer Attitudes towards Internet Shopping Adoption in Greece, *Cultural Technology and Policy Journal*, Vol. 1, Issue 1 (available online).
28. Vrechopoulos, A. (2004) What should an Internet store look like? *International Commerce Review – ECR Journal*, Vol. 4, No. 2, pp. 42-49.
29. Vrechopoulos, A., O’Keefe, R., Doukidis, G. and Siomkos, G. (2004) Virtual Store Layout: An Experimental Comparison in the Context of Grocery Retail, *Journal of Retailing*, Vol. 80, Is. 1, pp. 13-22.
30. Vrechopoulos, A. (2004) Mass Customization Challenges in Internet Retailing through Information Management, *International Journal of Information Management*, Vol. 24, Issue 1, pp. 59-71.
31. Vrechopoulos, A., Pramataris, K., Doukidis, G. and Lekakos, G. (2003) An Internet Retailing Data Framework for Supporting Consumers and Business Processes, *Information Systems Journal*, Vol. 13, No. 4, pp. 353-373.

32. Vlachos, P., Vrechopoulos, A. and Doukidis, G. (2003) Exploring Consumer Attitudes towards Mobile Music Services, *The International Journal on Media Management*, Vol.5, No.2, pp.138-148.
33. Vrechopoulos, A., Constantiou, I., Mylonopoulos, N., Sideris, I. and Doukidis, G. (2003) The Critical Role of Consumer Behavior Research in Mobile Commerce, *International Journal of Mobile Communications*, Vol.1, No.3, pp.329-340.
34. Vrechopoulos, A., Pramataris, K., Doukidis, G. and Lekakos, G. (2003) A User-Support Data Framework for Internet Retailing, *International Journal of Innovation and Learning*, Vol.1, No.1, pp.56-71.
35. Siomkos, G. and Vrechopoulos, A. (2002) Strategic Marketing Planning for Competitive Advantage in Electronic Commerce, *International Journal of Services Technology and Management*, Vol.3, No.1, pp.22-38.
36. Vrechopoulos, A. and Siomkos, G. (2002) Virtual Store Atmosphere in Non-Store Retailing, *Journal of Internet Marketing*, Vol.3, No.1.
Available online at: <http://www.arraydev.com/commerce/JIM/0207-03.htm>
37. Vrechopoulos, A., Siomkos, G. and Doukidis, G. (2001) Internet Shopping Adoption by Greek Consumers, *European Journal of Innovation Management*, Vol.4, No.3, pp.142-152.
38. Pramataris, K., Vrechopoulos, A. and Doukidis, G. (2000) The Transformation of the Promotion Mix in the Virtual Retail Environment: An Initial Framework and Comparative Study, *International Journal of New Product Development and Innovation Management*, Vol.2, No.2, pp.163-178.
39. Vrechopoulos, A., Siomkos, G. and Doukidis, G. (2000) The Adoption of Internet Shopping by Electronic Retail Consumers in Greece: Some Preliminary Findings, *Journal of Internet Banking and Commerce*, Vol.5, No.2.
Available online at: http://www.arraydev.com/commerce/jibc/0012_02.htm

7.2. Publications in Refereed International Conference Proceedings

1. Lazaris, C., Vrechopoulos, A. and Doukidis, G. (2018) Consumer Acceptance of Proximity-Based Location Services in Omnichannel Retailing: Exploring Implications for Mobile Channels & Store Atmosphere, *6th International Conference on Contemporary Marketing Issues (ICCM) 2018*, 27-29 June, Athens, Greece.
2. Lazaris, C., Vrechopoulos, A. and Doukidis, G. (2016) Store Atmosphere in "Physical Web" Retailing: An IoT Disruption to Omnichannel Evolution.

International Conference on Contemporary Marketing Issues (ICCM) 2016
Heraklion, Greece, 22-24 June, 2016,

3. Lazaris, C., Vrechopoulos, A., Doukidis, G. and Fraidaki, K. (2015) Mobile Apps for Omnichannel Retailing: Revealing the Emerging Showrooming Phenomenon, 9th Mediterranean Conference on Information Systems (MCIS 2015), Samos, Greece, 3-5 October 2015.
4. Lazaris, C., Vrechopoulos, A., Doukidis, G. and Fraidaki, K. (2015) The Interplay of Omniretailing & Store Atmosphere on Consumer's Purchase Intention Towards the Physical Retail Store, European, Mediterranean & Middle Eastern Conference on Information Systems 2015 (EMCIS2015), Athens, Greece, 1-2 June 2015.
5. Lazaris, C., Vrechopoulos, A., Fraidaki, K. and Doukidis, G. (2014) Exploring the "Omnichannel" Shopper Behaviour, AMA SERVSIG 2014 International Service Research Conference, Thessaloniki, Greece, 13-15 June 2014.
6. Lazaris, C. and Vrechopoulos, A. (2014) Human-Computer vs. Consumer-Store Interaction in a Multichannel Retail Environment: Some Multidisciplinary Research Directions, 16th International Conference on Human-Computer Interaction - HCI International 2014, Crete, Greece, 22-27 June 2014.
7. Lazaris, C. and Vrechopoulos, A. (2014) From Multichannel to "Omnichannel" Retailing: Review of the Literature and Calls for Research, International Conference on Contemporary Marketing Issues (ICCM) 2014, Athens, Greece, 18-20 June 2014.
8. Krasonikolakis, I., Vrechopoulos, A., Pouloudi, A. and Goula, K. (2013) Designing Visual Exemplars of 3D Online Store Layout Types, I3E 2013 – The 12th IFIP Conference on e-Business, e-Services and e-Society "Collaborative, trusted and privacy aware e/m-services", April 25-26, 2013, Athens, Greece.
9. Kevork, E. and Vrechopoulos, A. (2011), Web Servicescape Personalisation Potential in Web Banking: A Customer Relationship Management Approach, 3rd Biennial International Conference on Service Marketing, 7-9 September, Cesme, Izmir, Turkey.
10. Krasonikolakis, I., Vrechopoulos, A. and Pouloudi, A. (2011) Retail Store Design Classification in Conventional and Online (2D and 3D) Environments, 6th Mediterranean Conference on Information Systems, Cyprus, September.
11. Kevork, E. and Vrechopoulos, A. (2011) THE DYNAMICS OF SERVICESCAPE AS A CUSTOMER RELATIONSHIP MANAGEMENT DIMENSION IN WEB RETAILING: AN INDERDISCIPLINARY APPROACH, 16th International

- Conference on Marketing and Corporate Communications, April, Athens, Greece.
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- Interdisciplinary Approach, Mediterranean Conference on Information Systems, Athens September 2009.
21. Kevork, E. and Vrechopoulos, A. (2009) "MANAGING ELECTRONIC CUSTOMER RELATIONSHIPS THROUGH WEB SERVICESCAPE: AN INDERDISCIPLINARY APPROACH" 38th European Marketing Academy Conference (EMAC), Nantes, France, 26-29 May.
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 23. Vrechopoulos, A. (2008) Enhancing the Sales Function through the Effective Adoption of CRM Applications: Lessons Learned and Future Research Directions, 2nd Annual Global Sales Science Institute (GSSI), Athens, June 25-25.
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 25. Manganari, E., Siomkos, G. and Vrechopoulos, A. (2007) Online Store Atmosphere in Retailing: A Classification of Low Task-Relevant Cues, Academy of Marketing Conference, Kingston, UK, June.
 26. Siomkos, G., Manganari, E., and Vrechopoulos, A. (2007), Store Atmosphere in Retailing: A Holistic Approach, Academy of Marketing Conference, Kingston, UK, June.
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 30. Adam Vrechopoulos, Margarita Albanizou, Symeon Symeonidis, George Vlavianos, Eleftherios Sofikitis (2006), Applying CRM Analytics in the Tourism Industry: A Data Mining Perspective, The European Institute of

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34. Pavlos Vlachos and Adam Vrechopoulos (2006) Online Entertainment Business Models: Some Preliminary Findings for the Mobile Music Industry and Research Calls for the iTV Landscape. In Doukidis, G., Chorianopoulos, K. and Lekakos, G. (Eds) EuroITV 2006 – Beyond Usability, Broadcast and TV, 25-26 May, Athens, Greece, pp. 390-404.
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45. Chris Vasiliadis, George Siomkos and Adam Vrechopoulos (2003) Tourism Destination Analysis & Planning: An IT Application. In Frew, A., Hitz, M. and O' Connor, P. (Eds.) Proceedings of the "Tenth International Conference of Information Technology and Travel & Tourism - ENTER 2003: Information and Communication Technologies in Tourism. Springer Computer Science, 29-31 January, Helsinki, Finland, pp. 458-466.
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47. Adam Vrechopoulos, Ioanna Constantiou, Nikos Mylonopoulos and Ioannis Sideris (2002) Critical Success Factors for Accelerating Mobile Commerce Diffusion in Europe. In Loebbecke C., Wigand, R.T., Gricar, J., Pucihar, A. and Lenart, G. (Eds.) Proceedings of the 15th Bled E-commerce Conference, e-Reality: Constructing the e-Economy, 17-19 June, Bled, Slovenia, pp. 477-492.
48. Adam Vrechopoulos, Vasilios Kokodinis and George Papamichael (2002) Developing Alternative Virtual Store Layout Designs for Effective Digital Marketing. 12th Mini Euro Conference, 3-5 April, Brussels, Belgium. (abstract)
49. Adam Vrechopoulos, Ioanna Constantiou and Ioannis Sideris (2002) Strategic Marketing Planning for Mobile Commerce Diffusion and Consumer Adoption. In Proceedings of the First International Conference on Mobile Business: Evolution Scenarios for Emerging Mobile Commerce Services - M-BUSINESS 2002 (prepared in CD - Folder 9.4 - by Mobicom IST project and ELTRUN - The eBusiness Center of the Athens University of Economics and Business), 8-9 July, Athens, Greece.
50. Marinos Themistocleous, Zahir Irani, Kostas Psannis and Adam Vrechopoulos (2001) Application Integration of Information Technology: Classification of Benefits and Barriers. Proceedings of the International Workshop on New Models of Business: Managerial Aspects and Enabling Technology, School of Management, St. Petersburg State University, June 28-29, St. Petersburg, Russia, pp. 156-164.
51. Adam Vrechopoulos, George Papamichael and Georgios Doukidis (2001) Identifying Usage Internet Retail Store Layouts. Financial Engineering E-Commerce and Supply Chain International Conference, May 24-27, Athens, Greece (this paper was published in an edited book).
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53. George Haramis, Kostas Agorastos, George Siomkos and Adam Vrechopoulos (2000) An Integrated Telemarketing System for Hotel Reservations. IIIrd World Congress of Nonlinear Analysts, July 19-26, Catania, Sicily, Italy.
54. Kostas Agorastos, George Haramis, George Siomkos and Adam Vrechopoulos (2000) Information Systems: Risk and Change Management. IIIrd World Congress of Nonlinear Analysts, July 19-26, Catania, Sicily, Italy.

55. Adam Vrechopoulos, Robert O'Keefe and Georgios Doukidis (2000) Virtual Store Atmosphere in Internet Retailing. In Klein, S., O' Keefe, B., Gricar, J. and Podlogar, M. (Eds.), Proceedings of the 13th Bled Electronic Commerce Conference: The End of the Beginning, June 19-21, Bled, Slovenia, pp. 445-458.
56. Charikleia Falkou, George Lytras and Adam Vrechopoulos (1999) Putting the Consumer on "TOP": Traditional Online Products Store. In Despotis, D.K. and Zopounidis, C. (Eds.), Proceedings of the 5th International Conference of Decision Science Institute (DSI'99), 4-7 July 1999, Athens, Greece, pp. 367-369.
57. Katherine Pramataris, Adam Vrechopoulos and Georgios Doukidis (1999) The Transformation of the Promotion Mix in the Virtual Retail Environment: An Initial Framework and Comparative Study. In Leng, P., Grant, S., Keane, J., Macaulay, L. and Wood, B. (Eds.), Proceedings of the 2nd International Conference leC' 99 - Innovation Through Electronic Commerce, November 1-3, Manchester, United Kingdom, pp. 155-167. (*this paper was published in an edited book*).
58. Adam Vrechopoulos, George Siomkos and Georgios Doukidis (1999) Electronic Marketing: Information Requirements and Implications for Retail Management in the New Millennium. In Agorastos, K. (Ed.), Proceedings of the International Conference Preparing the Manager of the 21st Century, December 16-18, Thessaloniki, Greece, pp. 55-66.
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60. Adam Vrechopoulos, Katherine Pramataris and Georgios Doukidis (1999) Utilizing Information Technology for Enhancing Value: Towards a Model for Supporting Business and Consumers within an Internet Retailing Environment. In Klein, S., Gricar, J. and Pucihar, A. (Eds.), Proceedings of the 12th International Bled Electronic Commerce Conference: Global Networked Organizations, June 7-9, Bled, Slovenia, pp. 424-438.

7.3. Publications in Refereed National Conference Proceedings

1. Lazaris, C. and Vrechopoulos, A. (2017), Serfing the Physical Store Exploiting the Physical Web: An Initial Exploratory Study, 14^h Student

- Conference of the Department of Management Science and Technology, 27 April 2017, Athens, Greece (in greek).
2. Lazaris, C. and Vrechopoulos, A. (2016), Physical Web: Exploiting the Internet of Things for Omnichannel Retailing, 13th Student Conference of the Department of Management Science and Technology, 12 May 2016, Athens, Greece (in greek).
 3. Lazaris, C., Vrechopoulos, A. and Fraidaki, K. (2015), Electronic Commerce within Physical Stores: The Preferences of Greek Internet Users, 12th Student Conference of the Department of Management Science and Technology, 14 May 2015, Athens, Greece (in greek).
 4. Lazaris, C. and Vrechopoulos, A. (2014), Exploring the Store Atmosphere Concept in Omnichannel Retailing, 11th Student Conference of the Department of Management Science and Technology, 13 May 2014, Athens, Greece (in greek).
 5. Krasonikolakis, I., Vrechopoulos A. and Pouloudi, N. (2013) "3D Internet Retailing: Development of Standard 3D Internet Stores and Studying their Influence on Consumer Behaviour", 10th Student Conference of the Department of Management Science and Technology, 13 May 2014, Athens, Greece (in greek).
 6. Kevork, E. and Vrechopoulos, A. (2011) The Role of Electronic Services Provision Web Sites' Atmosphere as a Customer Relationship Management Tool, 8th Student Conference of the Department of Management Science and Technology, Athens, May (in greek).
 7. Krasonikolakis, I., Vrechopoulos, A. and Pouloudi, A. (2010) Consumer Behaviour Study in the context of Virtual Reality through the Internet, 7th Student Conference of the Department of Management Science and Technology, Greece, Athens, May 13 (in greek).
 8. Kevork, E. and Vrechopoulos, A. (2009) Defining web servicescape and measuring the predictive power of its determinants, 6th Student Conference of the Department of Management Science and Technology, 7 May, Athens (in greek).
 9. Krasonikolakis, I. and Vrechopoulos, A. (2009) Virtual Reality Store Atmosphere (VRSA): Research Challenges and Emerging Business Models, 6th Student Conference of the Department of Management Science and Technology, 7 May, Athens (in greek).
 10. Mourath, E., Koutsiouris, V. And Vrechopoulos, A. (2009) Mobile Location Based Marketing: Development and Evaluation of Consumer Services and

Promotional Activities 6th Student Conference of the Department of Management Science and Technology, 7 May, Athens (in greek).

11. Stergiani, E., Koutsiouris, V. and Vrechopoulos, A. (2009) Study, Design and Implementation of Location Based Services in the Tourism Industry, 6th Student Conference of the Department of Management Science and Technology, 7 May, Athens (in greek).
12. Apostolou, K., Koutsiouris, V. and Vrechopoulos, A. (2008) Retail Store Atmosphere Effects on Consumer Behavior in the Context of Virtual Reality, 5th Student Research Conference of Management Science and Technology, Athens, 8 May 2008 (in greek).
13. Kevork, E. and Vrechopoulos, A. (2008) Effects of Servicescape on Consumer Behavior in the Retail Context, 5th Student Research Conference of Management Science and Technology, Athens, 8 May 2008 (in greek).
14. Vrechopoulos, A., Mantzari, E., Koutsiouris, V. and Doukidis, G. (2008), Perceptions of Greek Consumers for Innovative Branded Fast Moving Consumer Goods, 1st Pan-Hellenic Packaging Conference, Athens 17-18 March (in greek).
15. Argouslidis, P., Vrechopoulos, A. and Baltas, G. (2008) Development in the Retail Sector through New Technologies Usage, 1st Scientific Conference "Teaching, Development and Production", 17-18 April 2008, Amfissa, Greece.
16. Vrechopoulos, A. (2007) Digital Media and Personalized Services, "Pan-Hellenic Conference of New Technologies and Marketing", Ierapetra, Crete, 24-25 May 2007 (in greek).
17. Polychronopoulos, C., Koutsiouris, V. and Vrechopoulos, A. (2007), Entertainment Informational Guide – Location-based service for 3G Networks, 4th Student Research Conference of Management Science and Technology – Management Science and Corporate Social Responsibility, Athens, 17 May 2007 (in greek).
18. Mantzari, E. and Vrechopoulos, A. (2007), Social and Business Potential of Digital Interactive TV, 4th Student Research Conference of Management Science and Technology – Management Science and Corporate Social Responsibility, Athens, 17 May 2007 (in greek).
19. Kevork, E. and Vrechopoulos, A. (2007) Web Atmospheric Effects on Consumer Behaviour: A Relationship Management Perspective, 4th Student Research Conference of Management Science and Technology – Management Science and Corporate Social Responsibility, Athens, 17 May 2007 (in greek).

20. Tsamakos, A., Vlachos, P. and Vrechopoulos, A. (2007) Trust and Perceptions of Consumers for Corporate Social Responsibility in the context of Mobile Telephony, 4th Student Research Conference of Management Science and Technology – Management Science and Corporate Social Responsibility, Athens, 17 May 2007 (in greek).
21. Atsaros, G., Vagiakos, E. and Vrechopoulos, A. (2007) Current Business Practice and Improvement Margins of Sales Processes in the agrarian sector, 4th Student Research Conference of Management Science and Technology – Management Science and Corporate Social Responsibility, Athens, 17 May 2007 (in greek).
22. Eleni Kevork and Adam Vrechopoulos (2006) Customer Relationship Management (CRM) in the Services Sector, 3rd Student Conference of Management Science and Technology – Entrepreneurship and Technology: Key for Competitiveness, 10 May, Athens, Greece (in greek).
23. Kostas Psannis and Adam Vrechopoulos (2006) Interactive Services in Modern Wireless Networks: Technical Challenges and Potential Business Benefits, 3rd Student Conference of Management Science and Technology – Entrepreneurship and Technology: Key for Competitiveness, 10 May, Athens, Greece (in greek).

7.4. Publications in Referred Edited Volumes

1. Vrechopoulos, A., Manganari, E. and Siomkos, G. (2010) MOBILE STORE ENVIRONMENT DYNAMICS". In Pousttchi, K. and Wiedemann, D.G. (Ed.) "Handbook of Research on Mobile Marketing Management", IGI Global, pp. 346-361.
2. Mantzari, E., Lekakos, G. and Vrechopoulos, A. (2009) Social TV: Building Virtual Communities to Enhance the Digital Interactive Television Viewing Experience, In Akoumianakis, D. (Ed.) "Virtual Community Practices and Social Interactive Media: Technology Lifecycle and Workflow", IGI Global, pp. 126-144.
3. Vrechopoulos, A. and Batikas, M. (2009) "Predicting the Adoption of Mobile Government Services". In Head, M. (Ed.) "Mobile and Ubiquitous Commerce: Advanced E-Business Methods", Volume 4 of Advances in Electronic Business Series, IGI Global, pp. 63-78.
4. Vrechopoulos, A. (2005) Developing Alternative Store Layouts for Internet Retailing. In Doukidis, G. and Vrechopoulos, A. (Eds.) Consumer

Driven Electronic Transformation: Apply New Technologies to Enthuse Consumers, Springer.

5. Vasilios Koutsouris, Pavlos Vlachos and Adam Vrechopoulos (2004) Developing and Evaluating Mobile Entertainment Applications: the case of the music industry, In Rauterberg, Matthias (Ed.), Lecture Notes in Computer Science LNCS Volume 3166, *International Conference of Entertainment Computing*, 1-3 September 2004, Eindhoven, The Netherlands (*this paper was presented at a conference*).
6. Adam Vrechopoulos, George Papamichail and Georgios Doukidis (2002) Identifying Patterns in Internet Retail Store Layouts. In Pardalos, P. and Tsitsiringos V. (Eds.), *Financial Engineering, E-Commerce and Supply Chain" - Book Series "Applied Optimization*, Kluwer Academic Publishers, Chapter 14, Vol.70, pp.231-246 (2002) (*this paper was presented at a conference*).
7. Chris Lougos, Constantina Vassilopoulou and Adam Vrechopoulos (2002) Interactive Digital TV Services - Viewers' Perceptions. In Stanford-Smith, B., Chiozza, E. and Edin, M. (Eds.) *Challenges and Achievements in E-Business and E-work*, IOS Press, Amsterdam, 16-18 October 2002, Prague, The Czech Republic, pp.1441-1446 (*this paper was presented at a conference*).
8. Adam Vrechopoulos, George Siomkos and Petros Malliaris (2001) Toward a Methodological Approach for the Design of an Effective Business-to-Consumer Virtual Retail Environment. *Essays in Honour of the Late Professor Demetrios Kodosakis*, University of Piraeus, pp.95-107 (2001).
9. Katherine Pramataris, Adam Vrechopoulos, Nikos Mylonopoulos, George Papamichail and Angeliki Poulymenakou (2000) Personalised Services and Promotions in Internet Retailing. In Stanford-Smith, B. and Kidd, P.T. (Eds.), *E-business Key Issues, Applications, Technologies*, IOS Press, 18-20 October 2000, Madrid, Spain, pp. 796-802 (*this paper was presented at a conference*).

7.5. Books, Sections and Chapters in Books and Volume Editing

1. Lazaris, C., Vrechopoulos, A. and Doukidis, G. (2019) *The Transformation of Multichannel Retailing to Omnichannel and its effects on Consumer Behaviour*, Chapter in the Anniversary Book Edition of the ELTRUN E-Business Research Center titled "The Digital Future" (*to be published*).
2. Vrechopoulos A. (2008), *"Electronic Customer Relationship Management (eCRM): Current Situation and Emerging Trends in the Greek Market"*, Sideris Publications, Greece, Athens (*in greek*).

3. Vrechopoulos A. and Pramadari, K. (2001), *"Internet Consumer Survey: Characteristics, Shopping Habits and Preferences of Internet Shoppers."* Electronic Commerce and e-Business Center (ELTRUN) of the Athens University of Economics and Business. Publisher ROTA Ltd., Athens, Greece (*in greek*).
4. Vrechopoulos, A. (2011), *"The Characteristics of the Greek Online Shopper-Consumer"*, Section 15.8 (pp. 438-440) in the book: Siomkos, G. (2011) *Consumer Behavior and Marketing Strategy*, 3rd Edition, Stamoulis, Ath. Publications, Greece, Athens (*in greek*).
5. Vrechopoulos, A. (2016) *"The Characteristics of the Greek Online Shopper-Consumer"*, Section in the book: Siomkos, G. (2016) *"Consumer Behavior"*, Livani Publications (*in greek*).
6. Doukidis, G. and Vrechopoulos, A. (Eds) (2005) *Consumer Driven Electronic Transformation: Applying New Technologies to Enthuse Consumers and Transform the Supply Chain*, Springer-Verlag, (2005) – based on selected papers of the 3rd International ECR Research Symposium, September 11 & 12, 2003, Athens, Greece.

7.6. Educational Material

1. Development of educational material in digital format (2012-2013) titled *"Digital Marketing Practices"* of the *"Electronic Commerce"* program in the context of the *"E-Learning"* project of AUEB.
2. Development of Educational Material (2012): (1) Development of a prototype business plan (with I. Krasonikolakis), (2) Development of a case study (with Z. Mavroidi and I. Krasonikolakis). In the context of the *"ESPA 2007-2013"* action *"Innovation and Entrepreneurship of the Athens University of Economics and Business"*.
3. Development of Digital Educational Material (2008): (a) Knowledge Portals on *"Digital Marketing"* and *"Sales Management and Retailing"* (with K. Pramadari), (b) Interactive Case Study on Electronic Customer Relationship Management (e-CRM). In the context of the Informatics' Studies Support (*"EPEAEK"* - Ministry of National Education and Religious Affairs) - Athens University of Economics and Business, Department of Management Science and Technology.
4. Notes for undergraduate, post-graduate and seminar courses (1998 - today).

7.7. Book Reviews

1. Vlachos, P. and Vrechopoulos, A. (2007) Mobile Marketing – Achieving Competitive Advantage through Wireless Technology. Book Review in the Journal of Services Marketing, Vol. 21, No. 7, pp. 539-541.
2. Geoffrey, E. (2006) Review of the Edited Volume Consumer Driven Electronic Transformation: Applying New Technologies to Enthuse Consumers and Transform the Supply Chain, Springer-Verlag, (2005) of Georgios Doukidis and Adam Vrechopoulos (Eds.), European Journal of Information Systems, Vol. 15, Issue 1, pages 108-108.

7.8. Other publications and references to research results (*magazines and press*)

1. "Electronic Commerce within Physical Stores: The Preferences of Greek Omnichannel Consumers" (with C. Lazaris), self-service, Issue 455, November 2015- in greek.
2. "Second life: The Consumer Behaviour in the World of Avatars" (with Krasonikolakis, I. and Pouloudi, A.), self-service, Issue 396, June 30, 2010 (*and in the electronic version of the magazine*). (*in greek*).
3. "Who controls electronic store atmosphere customization? Research questions with critical business extensions", Retail Technology, Issue 43, April – May 2009 (*in greek*)
4. "Greek Consumers' Perceptions of Innovative Branded Fast Moving Consumer Goods" (with Mantzarh, E., Koutsouris, V. and Doukidis, G.) All Pack Magazine, 2008 (*in greek*).
5. "Research Approaches in eCRM", Retail Technology, February – March 2008, Issue 36 (*in greek*).
6. "Supply Chain and eCRM: Critical Success Factors", Supply Chain & Logistics – The Magazine for the Value Chain, Issue 15 (forthcoming – *in greek*).
7. "Research Approaches in eCRM", Greek Retail Weekly (electronic publication), April 2008.
8. "New Technologies and Customer Satisfaction in Retailing", Retail Technologies (2007) – with P. Argouslidis.

9. "Electronic Commerce and Conventional Retailing Shopping Environment", FOOD AND DRINKS, 12/2006.
10. "Exploiting Information and Communication Technologies for Personalizing the Shopping Environment", Scientific Marketing, 2006.
11. Economic Newspapers "NAFTEMPORIKI", "KERDOS" και "EXPRESS": Publications of results of the research study titled "The Perception of Greek Consumers for the Innovative Branded Fast Moving Consumer Goods", 12/10/2006.
12. "Loyalty Management Solutions for Retailing", NetWeek, 2006.
13. Newspaper "Eleftherotipia" - Publications of results of the research study conducted in the area of "Electronic Advertising", 23/7/2006.
14. "Atmosphere of Electronic Stores on the Web and Consumer Behaviour Satisfaction", Retail Technology, 2005.
15. "Mobile Telephony, Services and Emerging Business Models", "SEPE News, Volume 13, January-March 2005.
16. Publication of results of the World Mobile Internet Survey (WMIS) by L. Kalamara, Newspaper "O KOSMOS TOU EPENDITI, Saturday 10 – Sunday 11 July 2004.
17. Publication of results of the World Mobile Internet Survey (WMIS), Newspaper "TO VIMA THS KURIAKIS", July 11, 2004.
18. "Electronic Commerce and Intermediaries," VIP-NOREL AGORA, Summer 2001, Number 12, pp. 128-130.
19. "In Which Direction is the Internet Moving in Greece," Infoplus, June 2001, Number 39, pp. 35-58 (presentation of an Internet Consumer survey findings in the article of Sofia Mitta).
20. "The Profile of the Internet User", Newspaper ETHNOS, Monday 7 May 2001, pp. 36-37 (presentation of an Internet Consumer survey findings in the article of Efi Karageorgiou).
21. "The Role of Intermediaries in Electronic Commerce," e-net, May 2001, Number 44, pp. 100-103.
22. "Internet Shopping Adoption by Greek Consumers: Results from a Consumer Survey," e-net, April 2001, Number 43, pp. 88-91.

23. "The Critical Success Factors for Success over the Internet," TROFIMA-POTA – Annual Special Edition of the Economic Newspaper KERDOS, February 2001, pp. 10-11.
24. "The Key for Success in E-Commerce," e-Business ("Status" magazine's inset newspaper), January 2001, Number 11, p. 12.
25. "Electronic Commerce and Consumer Behaviour," e-net, January 2001, Number 41, pp. 102-104.
26. "Distance Shopping and Greek Consumers," VIP-NOREL, November-December 2000, Number 9, pp. 74-76.
27. "Electronic Commerce and Digital Marketing," VIP-NOREL, September-October 2000, Number 8, pp. 64-66.
28. "Scientific Research and Business Activity within the context of E-Commerce," Infoplus, July – August 2000, Number 30, pp. 106-107.
29. "Information Exploitation in E-Commerce," Infoplus, June 2000, Number 29, pp. 108-109.
30. "Virtual Store Atmosphere over the Internet and Consumer Behaviour," Infoplus, May 2000, Number 28, pp. 68-69.
31. "Electronic Sales and Consumer Behaviour," Infoplus, April 2000, Number 27, pp. 74-75.
32. "How Business Make Profit from E-Commerce," Infoplus, March 2000, Number 26, pp. 50-52.
33. "Electronic Commerce: Evolutions, Challenges and Trends," TROFIMA-POTA – Annual Special Edition of the Newspaper KERDOS, February 2000, pp. 14-15.
34. "E-Commerce and Greek Consumers," Retail BUSINESS, November 1999, Number 61, pp. 10-12 (with G. Doukidis).
35. "E-Commerce and Greek Consumers," Newspaper H KATHIMERINH, Sunday 17 October 1999, pp. 80 (with G. Doukidis).
36. "The First Virtual Super-Market," self service, February 1999, No. 266, pp. 47-50 (interview in the article of N. Papadimitriou)
37. Interviews in other electronic media (TV and Radio).

7.9. Other Publications

1. "Evolution Awards 2013 Report" Doukidis, G., Lekakos, G. and Vrechopoulos, A. (2013) Special Issue *ELTRUN HERMES Newsletter*.
2. "Virtual Reality Retailing Store Atmosphere Configuration: Initial Results, Research Challenges and Business Opportunities" Krasonikolakis, I. and Vrechopoulos A., *ELTRUN HERMES Newsletter* Issue 57 (August – September 2009).
3. Electronic Customer Relationship Management (eCRM), Kevork, E. and Vrechopoulos, A. *ELTRUN HERMES Newsletter*, Issue No. 49 (March – April 2008).
4. Location Based Services in Action: Developing an Entertainment Location Based Guide, V. Koutsiouris, C. Polychronopoulos and A. Vrechopoulos, *ELTRUN HERMES Newsletter*, Issue No. 45 (July - August 2007).
5. Good Science with Structural Equation Models: The Case of Non-Financial Performance Measurement Systems, P. Vlachos and A. Vrechopoulos, *ELTRUN HERMES Newsletter*, Issue No. 39 (July - August 2006).
6. Consumers' Behavioral Intentions in the Mobile Internet Services Market, P. Vlachos and A. Vrechopoulos, *ELTRUN HERMES Newsletter*, Issue No. 33 (July – August 2005).
7. Electronic Retailing & eMarketing, K. Pramataris, G. Doukidis and A. Vrechopoulos, *ELTRUN HERMES Newsletter*, Issue No. 6 (November – December 2000).
8. Electronic Retailing & eMarketing, A. Vrechopoulos, *ELTRUN HERMES Newsletter*, Issue No. 5 (September –October 2000).

8. OTHER INTERESTS AND ACTIVITIES

Sports

- ❖ 1988-2000: Member of the Greek National Karate Team – "Greek Karate Federation" - Participation in World and European Championships of the World Karate Federation (WKF – former WUKO) and European Karate Federation (EKF), respectively, Balkan Games of the Federation Balkan Karate (FBK), Mediterranean Games (all sports in 1993), Mediterranean and World Cups and various International Tournaments.
- ❖ 1988-2000: Member of the National Team of the "Greek Federation of Wado Karate" National Team - Participation in World and European Championships.

- ❖ 1988 - 2019: Participation in National Sport Karate Events (e.g. participation in 15 annual National Male Karate Championships).
- ❖ 5th Dan of the Greek Karate Federation ("ΕΛΟΚ") (December 2017) & 5th Dan of the Greek Federation of Wado Karate (November 2016).
- ❖ Main Distinctions and Awards in Sport Karate (1988 - 2019):
 - 2nd World Wado Champion – Team Kumite (Athens Greece, 1993)
 - 3rd European Wado Champion - Individual Kumite (Dublin Ireland, 1991).
 - 3rd Mediterranean Champion - Individual Kumite (Alexandria Egypt, 1992).
 - 1st and 3rd Balkan Champion - Team & Individual Kumite (Athens Greece, 1994).
 - 1st and 3rd Balkan Champion - Team & Individual Kumite (Sofia Bulgaria, 1995).
 - 2nd and 3rd Balkan Champion - Team & Individual Kumite (Athens Greece, 1997).
 - 29 times ranked 1st, 2nd or 3rd in the annual National Karate Championship – Team, Individual Kumite & Kata (from 1988 to 1999).
 - Placed in 5th – 6th positions in the Greek National Championship – Individual Kumite (2007).
 - Silver Medal in the Regional Championship of Central Greece and Islands - Individual Kumite (2007).
 - Silver Medal in the Greek National "Wado - Ryu" Cup, Individual Kumite +84 kg, Athens, 20-21 June 2015.
 - Silver and Bronze Medal in the National Wado Karate Cup (Team Kumite +18 years and Individual Kumite +18 years, +84kg, respectively), Athens, 11 and 12 June 2016.
 - Gold and Silver Medal in the Karate Cup Open - Wado 2017 (Individual Kumite +18 years, +84kg and Team Kumite +18 years, respectively), Athens 14-15 January 2017.
 - Placed in the 4th position in the National Karate Championship of the Greek Karate Federation (Individual Kumite, +18 years, +84kg), Athens, 5 March 2017.
 - Placed in the 6th position in the National Karate Championship of the Greek Karate Federation (Individual Kumite, +18 years, +84kg), Athens, 24 February 2018.
 - Silver Medal in the Karate Cup of Attica, Aegean Islands & Euboa (Individual Kumite, +18 years, +84kg), Athens, 8-9 December 2018.
 - Gold Medal in the International tournament "ALEXANDRIA" - Individual Kumite (Thessaloniki Greece, 1995).
 - Bronze Medal in the International tournament "Rhodes Cup" - Individual Kumite (Rhodes Greece, 1997).
 - Bronze Medal in the International tournament "SOFIA CUP" - Individual Kumite (Sofia Bulgaria, 1993).
 - Gold Medal in the Romania-Greece Meeting - Individual Kumite (Bucurest Romania, 1993).
 - Gold medals in the "Greek Armed Forces Championship" - Individual Kumite & Kata (Athens Greece, 1997).
 - Award from the "Armed Forces Sports Council" ("Α.Σ.Α.Ε.Δ."), Greece, Athens, March 1997.
 - Series of awards from the "Greek Karate Federation" and from the Hellinikon Karate Club.

- Joint award from the "Greek Karate Federation" and the "Manola College"
- References in printed and electronic media

❖ Athletics:

- Member of the "Athens National Gymnastics Club" - "ΕΘΝΙΚΟΣ" (1979-2003) - Athlete in Decathlon and Shot Put.
- Member of the "Greek Masters Athletics Federation" ("Ο.Ε.Β.Α.Σ.") – Athens Association (2009 – today) – Athlete in Discus and Shot Put. Best distinctions: (a) Silver medal in Discus and Bronze medal in Shot Put in the 2010 Balkan Championship, Larissa, Greece, September 18-19, 2010 (b) ranked 1-3 in National Championships

9. PERSONAL DATA

- ❖ Family Status: Married with one child
- ❖ Date of Birth: June 15th, 1971
- ❖ Place of Birth: Athens, Greece
- ❖ Nationality: Greek (EU)

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