

IT DEPARTMENT

AUEB MAIN NETWORK SERVICES

1. ELECTRONIC ACCOUNT ACTIVATION (UREGISTER)

After your registration in your graduate program, you need to activate your electronic account at <https://uregister.aueb.gr>. During that process you will receive a username, and you will choose a password. This username/password combination will be used for your logging in AUEB network services.

Find instructions for URegister at

<https://www.aueb.gr/help/URegister-English-Users-Guide-v4.pdf>

2. PASSWORD CHANGE/RECOVERY (MYPASSWORD)

You can change or recover (in case you forgot it) your password at <https://mypassword.aueb.gr>. The password recovery uses the mobile telephone number or the email address you have given to your department's secretariat during your registration in your graduate program.

3. E-MAIL

All students get an email address of the username@aueb.gr form. You can access your email at <https://webmail.aueb.gr/>.

You are advised to read the email you receive at aueb.gr, since you may receive email messages that are important for your studies at AUEB.

4. STUDENT INFORMATION SYSTEM

Connect to <https://e-grammateia.aueb.gr/> (Student Information System) for subjects regarding your studies, like semester registration, watching your grades, placing applications, etc.

Use your AUEB username/password to login.

5. eCLASS

eClass is the electronic management system of the courses you attend during your studies at AUEB. You can find studying material, assignments, etc., that the teaching professor of each course uploads. You can access eclass at <https://eclass.aueb.gr>. Go to "User Registration" the first time you access eclass.

6. Wireless Network (WiFi)

You can connect wirelessly to the Internet from almost any spot in AUEB. The connection is through the **eduroam** wireless network. **eduroam** offers wireless Internet connection capability in all the institutions around the world that use it, by using your AUEB username/password. Find instructions here: <https://www.aueb.gr/en/content/wi-fi-connection>.

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7. OFFICE 365

AUEB has a Microsoft Office 365 subscription that permits its members to download the Office suite (Word, Excel, Powerpoint, etc.) to their computers - for up to 5 devices. First, enter the <https://delos365.grnet.gr/> site and login by using your AUEB username/password. Your Office 365 account will be created, and, after that, you can visit <https://portal.office.com/> for downloading the Office suite.

8. VIRTUAL PRIVATE NETWORK (VPN)

Use VPN service in case you are at a computer outside AUEB (e.g., at your home) and you want to use services like the library book sources at <https://www.aueb.gr/en/library>. Find instructions for the VPN service at <https://www.aueb.gr/en/content/vpn-service>.

In case you experience a problem with an electronic service, please consult the table at <https://aueb.gr/en/content/electronic-services-support> to address the appropriate support group, or select *MENU* and *Electronic Services Support* at <https://www.aueb.gr>.