

ANGELIKI POULYMENAKOU

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Academic Qualifications

PhD in Information Systems, London School of Economics and Political Science, 1995. Thesis title: *A Contingency Approach to Knowledge Acquisition - Critical Factors for Knowledge Based Systems Development*.

MSc in Analysis, Design and Management of Information Systems, London School of Economics and Political Science, 1987.

First Degree in Mathematics, University of Athens, 1985.

Awards related to academic studies

Foreign and Commonwealth Scholarship (1989-90), British Council, Athens. Awarded for PhD research (one of 10 selected out of 220 for that year's intake)

Presentation of PhD in-progress research in Doctoral Consortium in Information Systems (12th International Conference on Information Systems (ICIS), New York, December 13-15, 1991). The research was selected for UK Doctoral Consortium in City University, London as one of 5 selected out of 40 representing UK for that year's intake.

Academic experience – Staff appointments

2009 – today Associate Professor of Information Systems Management, Department of Management Science and Technology, Athens University of Economics and Business

2002 – 2009 Assistant Professor (tenured) of Information Systems Management, Department of Management Science and Technology, Athens University of Economics and Business

1999 – 2002 Lecturer in Information Systems Management, Department of Informatics, Athens University of Economics and Business

1996 – 1999 Adjunct Assistant Professor in the MBA program of the Athens University of Economics and Business, the undergraduate program of the Department of Production Engineering and Management of the Technical University of Crete, and the Department of Mathematics of the University of the Aegean.

- 1992 – 1997** Lecturer in Information Systems, Information Systems Department, London School of Economics and Political Science.
- 1994 – 1996** Academic coordinator for the course *Introduction to Information Systems*, Pathway X, University of London External Degree Program (average registrations for the course: 800 students from over 50 countries worldwide)
- 1991 – 1993** Research Fellow (working in European funded programmes on Information Technology and Systems), Department of Business Computing, City University.

Academic experience – Other Appointments

- 2009** Conference co-chair and proceedings co-editor, IFIP WG9.5 (Virtuality and Society) Conference on “Images of Virtuality”, Athens.
- 2009** Program Chair and proceedings co-editor, Mediterranean Conference on Information Systems, Athens.
- 2003** Organizing Chair and proceedings co-editor, IFIP WG8.2 (Information Systems in Organizations) and WG9.4 (ICTs and Development) joint Conference on “Information Systems and Globalization”, Athens.
- 2007- today** Scientific Coordinator of the Organizational Information Systems Research Group (OIS) of the Information Systems and Technologies Laboratory (ISTLab), Department of Management Science and Technology.
- 2000- 2007** Deputy director of ELTRUN (the eBusiness research center) and Scientific Coordinator of the ELTRUN/OIS research unit of the AUEB.
- 2003- today** Academic Committee Member of the MSc in Human Resource Management of the Athens University of Economics and Business.
- 1995- 1999** External examiner, MSc in Cognitive Science and Intelligent Systems, School of Computing, University of Westminster.
- 1995-1996** Course Director, MSc in Information Systems Development, London School of Economics and Political Science.

Other Related Experience

- 2012** Academic Member of the Cross-Ministerial Committee for the Human Capital Management system of the Hellenic State.
- 2004** Participation in the study: “The impact of e-Government on the citizen’s trust in government”, in collaboration with the IS & INNO Group, Department of Management, London School of Economics and Political Science (LSE).

2001- today Ministry of Development, General Secretariat for Industry, Member of the coordinating committee of the Greek e-business forum.

Research activities – Publications

Part A – Journal papers, Books, Book Chapters

Journal Papers

Pouloudi, N., Poulymenakou, A. & Pramadari, K. (2012), "A profile of information systems research in the Mediterranean region", *European Journal of Information Systems*, 21, 345–357

Avgerou, C. Boyi L. & Poulymenakou, A. (2011), "Exploring the Socio-Economic Structures of Internet-Enabled Development: A Study of Grassroots Netpreneurs in China", *The Electronic Journal of Information Systems in Developing Countries*, vol 49.

Interpreting the trustworthiness of ICT-mediated government: lessons from electronic voting in Brazil (with C. Avgerou, A. Ganzaroli, and N. Reinhard). *Journal of IT for Development*, 2008.

Comprehensive Usability Design in the context of e-Learning: A Framework augmenting 'traditional' usability constructs with instructional design and motivation to learn (with P. Zaharias). *International Journal of Human Computer Interaction*, 2008.

Technology Adaptation: Capturing the appropriation dynamics of Web-based collaboration support in a project team setting (with A. Nikas). In *Journal of e-collaboration*, Vol. 4, Issue 2, January-March 2008, pp.1-28.

Investigating antecedents and drivers affecting the adoption of collaboration technologies in the construction industry (with A. Nikas and P. Kriaris). In *Journal of Automation in Construction*, Vol. 16, Issue 5, August 2007.

Implementing Learner-Centered Design: The interplay between usability and instructional design practices (with P. Zaharias). In *Journal of Interactive Technology and Smart Education*, Vol. 3, Issue 2, 2006, pp. 87-100.

Learning to fly in persistent digital worlds: The case of massively multiplayer online role playing games (with A. Papargyris). In *ACM SIGGROUP Bulletin*, Vol. 25, No. 1, January 2005, 41-49.

Adopting a lifecycle perspective to explain the transition from technological innovation to alliance management (with E. Prasopoulou). In *Management Decision*, Vol. 42, No. 9, September 2004, 1115-1130.

Understanding knowledge management interventions: evidence from supporting (e-) banking activities (with K. Samiotis and G. Doukidis). In *Knowledge and Process Management*, Vol. 10, No. 3, July / September 2003, 175-182.

Quality and electronic commerce: a partnership for growth (with L. Tsironis). In *The TQM Magazine*, Vol. 15, No. 3, 2003, 137-151.

Identifying training needs for ICT skills enhancement in South-Eastern Europe: Implications for designing web-based training courses (with P. Zaharias). In *Educational Technology and Society*, Vol. 6, No. 1, January 2003, 50-54.

Knowledge Management in e-Banking: A Competence Based Perspective (with K. Samiotis). In *Journal of Computer Information Systems*, Vol. XXXII, No. 5, 2002, 102-109.

Dynamic e-learning settings through advanced semantics. The value justification of a knowledge management oriented metadata schema (with M. Lytras and A. Pouloudi). In *International Journal on e-Learning*, Vol. 1, No. 4, 2002, 49-61.

The relationship between information and communication technologies and management (with Y. Spanos and G. Prastakos). In *Information and Management*, Vol. 39, No. 8, September 2002, 659-675.

A framework for technology convergence in learning and working (with M. Lytras and A. Pouloudi). In *Educational Technology & Society*, Vol. 5, No. 2, 2002, 99-106.

New forms of CPFR (with K. Pramataris, D. Papakiriakopoulos, and G. Doukidis). In *ECR Journal*, Vol. 2, No. 2, Winter 2002, 38-43.

Electronic commerce competitiveness in the public sector: the importance of stakeholder involvement (with A. Papazafeiripoulou and N. Pouloudi). In *International Journal of Technology Management*, Vol. 3, No. 1, 2002, 82-95.

Designing on-line learning courses: Implications for usability (with P. Zaharias and K. Vassilopoulou). In *Scientific Journal on Applied Information Technology*, Vol. 1, No. 1, 2002.

Knowledge management convergence - expanding learning frontiers (with M. Lytras and A. Pouloudi). In *Journal of Knowledge Management* Vol. 6, No. 1, 2002, 40-51.

Embedding security practices in contemporary information systems development approaches (with T. Tryfonas and E.Kiountouzis). In *Information Management and Computer Security* Vol. 9, No. 4, August 2001, 183-197.

Towards new web application development practices. (with W. Drakos, A. Papazafeiropoulou, and G. Doukidis). In *Australian Journal of Information Systems* (Special Edition -Electronic Commerce), November 1998, pp. 107-113.

The role of evaluation in dealing with information systems failure: conceptual explorations (with V. Serafeimidis). In *Failure and Lessons Learned in Information Technology Management*, Vol. 1, No. 3, 1997, 167- 177.

A contingency framework for the investigation of information systems failure (with A. Holmes). *European Journal of Information Systems*, Vol. 5, No. 1, 1996, 36-46.

The challenge of business process redesign for the information systems profession (with C. Avgerou and A. Cornford). *New Technology, Work and Employment*, Vol. 10, No. 2, 1995, 132-141.

Knowledge acquisition for organisational problem solving: developing expert systems and beyond (with T. Cornford and E. Whitley). In *Expert Systems with Applications: An International Journal*, Vol. 5, No. 1-2, 1992, 121-130.

The Spring model for knowledge based systems analysis: a case study (with E. Whitley and T. Cornford). In *Database*, Vol. 23, No. 2, Spring 1992, 1-5.

Books

Managing Dynamic Networks: Organizational perspectives of technology enabled inter-firm collaboration (with S. Klein), Springer: Berlin, 2006. ISBN: 3-540-25367-X

Organizational Information Systems in the Context of Globalization, Vol. 126 of International Federation for Information Processing (with M. Korpela and R. Montealegre), Kluwer Academic Publishers, Boston, MA, 2003, [4 citations].

Book Chapters

Nikas, A., & Poulymenakou, A. (2010). Capturing the Appropriation Dynamics of Web-Based Collaboration Support in Project Team's Work Context. In N. Kock (Ed.), *Interdisciplinary Perspectives on E-Collaboration: Emerging Trends and Applications*, pp. 95-116.

Playing together in cyberspace: Collective action and shared meaning constitution in virtual worlds (with A. Papargyris). In N. Panteli and M. Chiasson (Ed.), *Exploring Virtuality within and beyond Organizations*, Palgrave Macmillan, 2008.

Critical success factors for e-learning adoption and sustainability: A holistic approach (with S.A. Borotis and P. Zaharias). In T. Kidd (Ed.), *Handbook of Research on Instructional Systems & Technology*, Idea Group Publishing, New York, 2007.

Towards a set of design guidelines for asynchronous e-learning applications (with P. Zaharias). In T. Kidd (Ed.), *Handbook of Research on Instructional Systems & Technology*, Idea Group Publishing, New York, 2007.

Unraveling the virtual university: The case of eMaster postgraduate programme (with E. Prasopoulou, and N. Pouloudi). In S. Klein & A. Poulymenakou (Eds.), *Managing Dynamic Networks: Organizational perspectives of technology enabled inter-firm collaboration* (pp. 259-279). Springer: Berlin, 2006.

Examining the emerging dynamics of an Information Infrastructure: The case of introducing a Web-based collaboration platform in the construction industry (with A. Nikas). In S. Klein & A.

Poulymenakou (Eds.), *Managing Dynamic Networks: Organizational perspectives of technology enabled inter-firm collaboration* (pp. 239-258). Springer: Berlin, 2006.

Organizing principles for inter-firm networks (with E. Prasopoulou). In S. Klein & A. Poulymenakou (Eds.), *Managing Dynamic Networks: Organizational perspectives of technology enabled inter-firm collaboration* (pp. 283-308). Springer: Berlin, 2006.

Knowledge processes embedded in task structures: design of a technical and organizational solution (with K. Samiotis, A. Papargyris, P. Zaharias, and G. Giaglis). In G. Kouzelis, M. Pournari, M. Stoeppler, V. Tselfes (Eds.) *Knowledge in the new technologies*. Peter Lang Publishers, Frankfurt am Main, 2005.

IOIS and interfirm networks interdependencies and managerial challenges (with S. Klein, K. Riemer, D. Papakiriakopoulos, M. Gogolin, and A. Nikas). In Sean Eom (Ed.) *Inter-Organizational Information Systems in the Internet Age*. Idea Group Publishing, London UK, 2004.

Networked business organisations: an actionable research framework (with A. Nikas). In G. Doukidis, N. Mylonopoulos, and N. Pouloudi (Eds.) *Social and Economic Transformation in the Digital Era*. Idea Group Publishing, London UK, 2003. ISBN 1591402670.

The Learning enactment of Process Knowledge: An Approach Anchored on Work Practices (with K. Samiotis). In V. Hlupic (Ed.) *Knowledge and Business Process Management*, Idea Book Publishing, London, UK, 2002.

Personalised Services and Promotions in Internet Retailing (with K. Pramadari, A. Vrehopoulos, N. Mylonopoulos, and G. Papamichail). In B. Stanford-Smith and P.T. Kidd (Eds.) *E-Business: Key Issues, Applications, Technologies*, IOS Press, 2000, 796-802.

The Shift Towards Electronic Commerce: Market Transformation and Employment Impact (with P. Miliotis and G. Doukidis). In C. Nikolaou and C. Stefanidis (Eds.) *Research and Advanced Technology in Digital Libraries*, Vol. 1513 of Lecture Notes in Computer Science, Springer-Verlag, Heidelberg, 1998, 857-872.

Project Management in A. Forti (Ed.) *Manual for Training in Research and Innovation Management*, World Scientific, Singapore. Also in A. Forti (Ed.) *Research and Innovation Management* (United Nations Industrial Development Organisation (UNIDO) and Russian Academy of Sciences, Nauka, Moscow, 1993) (in Russian).

The MERMAID Project (with A. Cowderoy and J. Jenkins) in P. Geriner, T. Gullede and W. Hutzler (Ed.) *Software Engineering Economics and Declining Budgets*, Springer-Verlag, Berlin & Heidelberg, 1994.

Part B – Conferences and other publications (after 2000)

International conference papers accepted based on full paper review

The construction of Collective Memory in Massively Multiplayer Online Game Communities (with A. Papargyris). In Proceedings of International Working Conference on Virtuality and Society: Massive Virtual Communities (IFIP WG 9.5). Leuphana University Lueneburg, Germany, July 1-2, 2008.

Delineating Collaboration Intensity Dimensions in Project- Teams (with A. Nikas). In Proceedings of the Academy of Management Conference, Philadelphia, August 3-8, 2007.

ICT and Citizens' Trust in Government: Lessons from Electronic Voting in Brazil (with C. Avgerou, A. Ganzaroli, and N. Reinhard). In Proceedings of the IFIP WG 9.4. International Conference on Social Implications of Computers in Developing Countries, Sao Paolo, Brazil, May 28-30, 2007.

Examining employees' acceptance of e-learning: an application of the theory of planned behavior (with S. Borotis). In Proceedings of the 6th IASTED International Conference on Web-Based Education (WBE 2007), Chamonix, March 14-16, 2007.

When instruction meets design: embedding instructional theory elements into eLearning (with A. Moraiti and E. Bisbiki). Workshop "eLearning and Human-Computer Interaction: Exploring Design Synergies for more Effective Learning Experiences" (In conjunction with the 10th IFIP TC13 International Conference on Human-Computer Interaction (Interact 2005)), Rome, Italy, September 12-16, 2005.

Impacts of web-based collaboration in managerial control and work practices: the case of introducing a web-based collaboration platform in a construction consortium (with A. Nikas). In the Proceedings of the 16th International Resources Management Association, San Diego, California, USA, May 15-18, 2005.

Embedding elearning in corporate training: lessons from a case study (with S.A. Borotis and V.A. Karamanis). In Proceedings of the 4th IASTED International Conference on Web-Based Education (WBE 2005), Grindelwald, Switzerland, February 21-23, 2005.

E-learning readiness components: key issues to consider before adopting e-learning interventions (with S.A. Borotis). In Proceedings of E-Learn 2004, Washington, D.C., USA, November 1-5, 2004, 1622-1629. [5 citations]

Designing affective-oriented e-learning courses: An empirical study exploring quantitative relations between usability attributes and motivation to learn (with P. Zaharias and K. Vassilopoulou). In Proceedings of EDMEDIA 2004, Lugano, Switzerland, June 21-26, 2004, 4422-4432.

Instructional strategy for designing e-learning courses for adult learners (with V. Karamanis and P. Zaharias). In Proceedings of EDMEDIA 2004, Lugano, Switzerland, June 21-26, 2004, 3909-3914.

Evolving knowledge: an exploration of affinities between knowledge management and communities of practice (with A. Papargyris). In Proceedings of 4th European Conference on Knowledge Management, Oxford, UK, September 18-19, 2003. [2 citations]

Implementing the learner-centered design paradigm for web-based training curricula (with P. Zaharias). In Proceedings of ETRAIN2003: E-Training Practices for Professional Organisations, Pori, Finland, July 7-11, 2003.

Applying qualitative research in e-learning. Discussion and findings from three case studies. Investigating the quality of e-learning towards a knowledge management oriented metadata schema (with M.D. Lytras and N. Pouloudi). In Proceedings of ED-MEDIA 2002, Denver, Colorado, USA, June 26-29, 2002, 1192-1194.

Debriefing knowledge management interventions: the role of technological design and organisational fit (with K. Samiotis). In Research-in-Progress Papers, IFIP (WG 8.2 and WG 9.4) - IS Perspectives and Challenges in the Context of Globalisation, Athens, Greece, June 15-17, 2003, [2 citations]

Knowledge processes embedded in task structures: Implications for the design of a technical and organisational solution (with A. Papargyris, and K. Samiotis.). In Practical Aspects of Knowledge Management: 4th International Conference on Knowledge Management (PAKM 2002), D. Karagiannis, and U. Reimer (eds.), Volume 2569 of Lecture Notes in Computer Science, Springer, Vienna, Austria, December 2-3, 2002, 425-436

On-line learning courses: A review and usability attributes (with P. Zaharias, and K. Vassilopoulou). In Proceedings of E-Learn 2002, Montreal, Canada, October 15-19, 2002.

Using a practice-based perspective to inform the design of knowledge management systems: evidence from a case study (with K. Samiotis). In the Proceedings of the 10th European Conference on Information Systems, Gdansk, Poland, June 6-8, 2002.

Building e-Business models: an analytical framework and development guidelines (with D. Papakyriakopoulos and G. Doukidis). In the Proceedings of the 14th Bled Electronic Commerce Conference, Bled, Slovenia, June 25 - 26, 2001, [2 citations].

The impact of information and communication technologies on firm structure. Evidence from an economy in transition (with Y. Spanos and G. Prastakos). In the Proceedings of the 2000 IEEE International Conference on Management of Innovation and Technology, Singapore, November 12-15, 2000.

International conference papers accepted based on review of abstract

Collective action in Persistent Virtual Worlds - A video poster (with A. Papargyris). 5th International Workshop on Phenomenology, Organisation, and Technology, September 21-23, 2006, Amsterdam.

A study on how participants in persistent virtual environments interpret and constitute the meanings of their collective actions (with A. Papargyris). In Proceedings of First International Workshop on Virtuality and Society: Emerging Themes (IFIP WG 9.5) , June 16, 2006.

Exploring conceptions of context in persistent virtual environments – social construction and the negotiation of meaning (with A. Papargyris). In Proceedings of The Virtual – a room without borders?, Stockholm, Sweden, September 15-16, 2005.

Empowering workplace elearning program design: the key role of training needs assessment (with V.A. Karamanis and S.A. Borotis.). In Proceedings of 11th International Conference on Human-Computer Interaction (HCI International 2005), Las Vegas, Nevada, USA, July 22-27, 2005.

Adopting knowledge management: how managers perceive its intervention affordances (with K. Samiotis). In Proceedings of 6th European Conference on Organizational Knowledge, Learning, and Capabilities (OKLC'05), Waltham, Massachusetts, USA, March 17-19, 2005.

A network life cycle perspective on managing an inter-organizational network (with E. Prasopoulou). In Proceedings of eChallenges e2003, Bologna, Italy, October 22-24, 2003.

Networked business organisations: an actionable research framework (with A. Nikas and K. Samiotis). In Proceedings of eBusiness and eWork 2002 - Conference and Exhibition (e-2002), Prague, Czech Republic, October 16-18, 2002.

E-business models. A proposed framework (with K. Vassilopoulou, A. Pouloudi, and A. Patronidou). In Proceedings of eBusiness and eWork 2002 - Conference and Exhibition (e-2002), Prague, Czech Republic, October 16-18, 2002, 1003-1009, [5 citations].

Developing e-learning services for the enhancement of ICT skills in enlargement European countries (with P. Zaharias, and A. Ramfos). In Proceedings of eBusiness and eWork 2002 - Conference and Exhibition (e-2002), Prague, Czech Republic, October 16-18, 2002.

The enactment of competencies through IT: a work-practice perspective (with K. Samiotis and G. Doukidis). In the Proceedings of the 3rd European Conference on Organisational Knowledge, Learning, and Capabilities, ALBA, Athens, Greece, April 5-6, 2002.

Learning on process knowledge: a technological and methodological proposition (with K. Samiotis and P. Zaharias). In the Proceedings of eBusiness and eWork 2001 (EMMSEC 2001), Conference and Exhibition, Venice, Italy, October 17-19, 2001.

Interactive and multimedia interfaces for knowledge management and learning systems: enabling self and work based learning (with K. Samiotis and P. Zaharias). In the Proceedings of 9th International Conference on Human-Computer Interaction (HCI International 2001), New Orleans, LA, USA, August 5-10, 2001.

Web-based testing: providing learners with customized feedback and instructors with a powerful tool for constructing tests (with P. Zaharias and K. Samiotis). In the Proceedings of 9th International Conference on Human-Computer Interaction (HCI International 2001), New Orleans, LA, USA, August 5-10, 2001.

Learning in knowledge-intensive organizations: methods and tools for enabling organizational learning processes (with P. Zaharias and K. Samiotis). In the Proceedings of ICE 2001:

Engineering the Knowledge Economy through Co-operation – 7th International Conference on Concurrent Enterprising, Bremen, Germany, June 27-29, 2001, [1 citation].

Personalised services and promotions in internet retailing (with K. Pramataris, A. Vrechopoulos, N. Mylonopoulos, and G. Papamichail). In Proceedings of eBusiness and eWork 2000 Conference, Madrid, Spain, October 18-20, 2000, 153-161.

Studying information systems at the organisational level; interpreting technology (with T. Cornford). In the Proceedings of the 2nd Americas Conference of the Association for Information Systems, Phoenix, Arizona, August 16-18, 1996. Also presented at the Invited Workshop on Requirements Engineering, organised within CAiSE'96 (Conference in Advanced Information Systems Engineering), Heraklion, Crete, Greece, May 20, 1996.

National conference papers accepted based on full paper review

Human Resource Information Systems use in Greece (with I. Talanti). In the Proceedings of the 3rd Student Scientific Symposium of Management Science and Technology, Athens, May, 2006.

When Instruction Meets Interface Design: A Framework for Asynchronous eLearning Interface Design Guidelines (with A. Moraiti and E. Bisbiki). In the Proceedings of the Third International Conference on Open and Distance Learning “Applications of Pedagogy and Technology”, Patra, Greece, November 11 – 13, 2005.

Adoption of enterprise resource planning systems in Greece (with S. Borotis). In *Lecture Notes in Computer Science, Volume 3746*, pages 559-570, October 2005..

Developing the new web-based training environments: towards an instructional-based learning object strategy (with V. Karamanis and P. Zaharias). In Proceeding of the 9th Panhellenic Conference in Informatics (PCI 2003), Thessaloniki, Greece, November 21-23, 2003, 480-489.

Unlocking the secrets of information systems failure: the key role of evaluation (with V. Serafeimidis). Proceedings of the 5th National Conference of the Greek Computer Society, Athens, December 8-10, 1995.

A contingency approach to knowledge acquisition: a review of critical success factors to knowledge based systems development. Proceedings of the Third National Conference of the Greek Computer Society, "Information Technology in the Nineties", Athens, Greece, May 1991.

Towards an integrated approach of knowledge acquisition theory and practice (with G. Doukidis). Proceedings of the Second National Conference of the Greek Computer Society, Thessaloniki, Greece, 4-6 November 1988, 429-438.

Other Publications

Predictions for 2008 (with S. Borotis), ACM eLearn Magazine, 2008.

HR Technologies and Human Resource Management in Greece (with I. Talanti), HR Professional, March 2007.

Predictions for 2007 (with S. Borotis), ACM eLearn Magazine, 2007.

The Internet and Technology Transfer (a joint publication of ELTRUN (eBusiness Research center in AUEB) and Cyberce Business Consultants). INNO Studies - 99 - 07, Innovation and SMEs Programme, Brussels – Luxembourg, October 2001.

eBusiness in Large Greek Companies: issues and anticipations (with G. Doukidis, N. Georgopoulos, T. Moutsios), EASE, 2001.

The Impact of Electronic Commerce on Employment (with G. Doukidis, M. Themistokleous and I. Terpsidis). Study commissioned jointly by Eurofiet and Eurocommerce, Brussels, March. To be published officially by DG5 (European Commission) in English, German, French and Greek, 1998.

The impact of the development of electronic commerce on the employment situation in European commerce (with G. Doukidis, I. Terpsidis, M. Themistokleous and P. Miliotis). Athens University of Economics and Business, Athens, 1998. [2 citations].

Electronic commerce: challenging issues and the impact on employment (with G. Doukidis, J. Terpsidis, M. Themistocleous, and P. Miliotis). European Union, DG5, Brussels, 1998. [1 citation].

Introduction to Information Systems (second edition). Course guide prepared for the BSc (Econ) Degree of the University of London External Programme, 1994, ISBN: 0.718.7. 11904, University of London.

PhD Student Supervision

Konstantinos Samiotis, “Affordances in the adoption of Information Technology Innovations: The case of Knowledge Management”, 2004

Panagiotis Zaharias, “A usability evaluation method for e-learning courses”, 2004

Athanasios Nikas, “The adoption of collaborative technologies in project teams: Exploring the influence of collaboration intensity on individuals’ attitudes regarding collaborative technology adoption”, 2007.

Spiros Borotis, “E-learning adoption in Organizations”, 2009.

Anthony Papargyris, “Knowledge Sharing in Virtual Communities: A Collective Memory Perspective”, 2010.

Ioanna Talanti, “E-Learning in the Workplace: Factors affecting employee’s on-the-job performance” (in progress).

Aggeliki Kostaki, “ICTs and Organizational Reform” (in progress).

Research Activities – Reviewer in International Journals and Conferences

- The Information Society (TIS) Journal, 2008
- Journal of Information Technology, 2008
- European Journal of Information Systems 1994, 1995, 1996, 1997.
- International Journal of Information & Management 1998
- Omega 1996

Research Activities – Reviewer in International Conferences

- Associate Editor: ICIS 2005 (SBOIS track), ECIS 2005.
- International Federation for Information Processing (IFIP), WG 8.2 (Information Systems in Organizations) Conference, 2006.
- International Federation for Information Processing (IFIP), WG 8.2 (Information Systems in Organizations) Conference, 2001.
- European Conference in Information Systems (ECIS) 1995, 1996, 1997, 1998, 1999, 2000, 2001.
- International Conference in Information Systems (ICIS) 1997.
- International Federation for Information Processing (IFIP), WG 9.4 (Information Systems in Developing Countries) Conference, 1998.

Research Activities – Program Committee Member in International Conferences

- IFIP International Conference on Information Systems in Organizations (WG 8.2), Limerick, Ireland, July 12-15, 2006.
- ICIS International Conference on Information System, Las Vegas, USA, December 11-14, 2005 (Editorial Position). Associate Editor in the Track “Social, Behavioral, and Organizational Aspects of Information Systems”. Discussant in 1 paper.
- Faculty member of CEMS Doctoral Consortium “Enterprise Networks and ICT”, Barcelona, Spain, October 2005.
- IFIP International Conference on Information Systems in Organizations (WG 8.2), Cleveland, Ohio, USA, August 1-3, 2005.
- IFIP International Conference on Information Systems in Organizations (WG 8.2), Manchester, UK, July 15-17, 2004.
- IFIP International Conference on Information Systems in Organizations (WG 8.2), Idaho, USA, July 25-29, 2001.
- European Conference on Information Systems: 1997, 1998, 1999, 2000, 2007
- International Conference on Information Systems (ICIS): 1997, 1998, 2002, 2005.
- Academic committee of Doctoral Consortium in the European Conference on Information Systems (ECIS) τα έτη 1997,1998, 1999, and 2001.
- IFIP International Conference of Information Systems in Developing Countries (WG 9.4), Bangkok, Thailand, February 18-20, 1998.

- Academic Committee of Doctoral Consortium in the 6th UK Doctoral Consortium, DeMontfort University, Milton Keynes, July 1996.

Research Activities – Member of the Editorial Board in International Journals

- Information Technology and People (since 2004)
- Journal of Strategic Information Systems (since 2005)
- Information and Management (since 2012)

Research Activities – Recent Funded Projects

Commission of the European Communities. R & D Projects

- BEST (Benchmarking Policies and Initiatives in Support of e-Learning for Enterprises in Europe). (2006-2007).
- DOMINO (Dynamic Organizational Management for Inter-firm Network Orchestrations. IST 2000-29545). Scientific co-ordinator for the project (consortium: 4 academic and 6 industrial partners) (2001-2003).
- TRAIN-SEE (Training in Information Technologies in South Eastern Europe. IST 2000-28181). Scientific co-ordinator for AUEB (2002-2003).
- MODEL (Multimedia for Open and Dynamic Executives Learning. IST 1999-12181). Scientific co-ordinator for AUEB (1999-2002).

General Secretariat for Research and Technology (Greece)

- Digital Enterprise Research Network (DERN). Scientific co-ordinator for AUEB (2007-2008)
- Training Needs Assessment and e-learning (Pened Programme). Scientific co-ordinator for AUEB (2003-2007)
- Enterprise Content Management (e-Classify, New Methods of Work Programme). Scientific co-ordinator for AUEB (2003-2005)
- E-Learning and Human Resource Development (ELEVATE, E-Learning Programme). Scientific co-ordinator for AUEB (2003- 2005)
- Design Patterns for e-learning systems (Pened programme). Scientific coordinator for AUEB (2000-2001).
- ERP adoption in Greek enterprises. HERMITAGE (Hellenic Enterprise Resource Management and Information Technology Advancement Network in Greek Enterprises). Networks of excellence programme. Scientific project co-ordinator (6 academic and 14 industrial partners) (1999-2001).
- E-commerce in the Retail Sector (EPET II programme). Scientific co-ordinator for AUEB (1998-2000).