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DATA QUALITY ISSUES IN COMMUNITY HEALTH INFORMATION SYSTEMS IN DEVELOPING COUNTRIES

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Abstract: Data quality issues in data collection for community health information systems in developing countries present unique and important complexities. This paper presents a case study of a data collection process undertaken by the International Labour Organisation's Social Re project to reinsure micro health insurance in the Philippines. The study identifies and suggests improvement strategies for a number of data quality concerns in the design of the data collection instrument, the process of data collection and the usability of the data by the stakeholders

Keywords: Data quality, health informatics, cultural differences, information systems in developing countries

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