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## CONTEXT-AWARE FRAMEWORK OF KNOWLEDGE MANAGEMENT

### *Cultural and Infrastructural Considerations*

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**Abstract:** Multiple case studies in India, The Gambia, and Nigeria are the background for an empirically grounded framework of knowledge management (KM). Cultural diversity and gaps in the provision of infrastructure make managing knowledge challenging but necessary in developing countries. These environmental factors interact with organisational variables and technology to enable or constrain knowledge management processes in the creation and protection of knowledge resources. The framework can help organisations to prepare their KM projects, to reveal problems during the project, and to assess its outcomes.

**Keywords:** Knowledge management, framework, culture, infrastructure, organisational variables, developing countries, knowledge resources, knowledge processes.

### About the Author

**Adekunle Okunoye** is a doctoral student at the University of Turku/Department of Information Technology and Turku Center for Computer Science, Finland. His dissertation examines knowledge management and global diversity, and develops a framework to guide knowledge management efforts of organisations in developing countries. Adekunle is from Nigeria and his practical industry experience includes software development, data management, and consulting in Nigeria, The Gambia and Finland. To date, he has published in various journals and conference proceedings. Adekunle can be reached at [adeokun@it.utu.fi](mailto:adeokun@it.utu.fi) or through his homepage at <http://www2.cs.utu.fi/~adeokun>